



SCRUTINY BOARD (ADULT SOCIAL CARE)

Meeting to be held in on
Monday, 24th November, 2008 at 10.00 am

(A pre-meeting will take place for ALL Members of the Board at 9.30 a.m.)

MEMBERSHIP

Councillors

S Andrew - Guiseley and Rawdon
S Armitage - Cross Gates and Whinmoor
J Chapman (Chair) - Weetwood
D Coupar - Middleton Park
P Ewens - Hyde Park and Woodhouse
Mrs R Feldman - Alwoodley
C Fox - Adel and Wharfedale
T Hanley - Bramley and Stanningley
A Hussain - Gipton and Harehills
T Murray - Garforth and Swillington
A Taylor - Gipton and Harehills
E Taylor - Chapel Allerton

CO-OPTees

Ms Joy Fisher – Alliance Service Users and Carers
Sally Morgan – Equality Issues

Agenda compiled by:
Governance Services
Civic Hall
LEEDS LS1 1UR
Telephone No:

Maria Lipzith
247 4353

Principal Scrutiny Advisor:
Steven Courtney
Tel: 247 4707

A G E N D A

Item No	Ward/Equal Opportunities	Item Not Open		Page No
1			<p>APPEALS AGAINST REFUSAL OF INSPECTION OF DOCUMENTS</p> <p>To consider any appeals in accordance with Procedure Rule 25* of the Access to Information Procedure Rules (in the event of an Appeal the press and public will be excluded).</p> <p>(* In accordance with Procedure Rule 25, notice of an appeal must be received in writing by the Chief Democratic Services Officer at least 24 hours before the meeting).</p>	
2			<p>EXEMPT INFORMATION - POSSIBLE EXCLUSION OF THE PRESS AND PUBLIC</p> <p>1 To highlight reports or appendices which officers have identified as containing exempt information, and where officers consider that the public interest in maintaining the exemption outweighs the public interest in disclosing the information, for the reasons outlined in the report.</p> <p>2 To consider whether or not to accept the officers recommendation in respect of the above information.</p> <p>3 If so, to formally pass the following resolution:-</p> <p>RESOLVED – That the press and public be excluded from the meeting during consideration of the following parts of the agenda designated as containing exempt information on the grounds that it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that if members of the press and public were present there would be disclosure to them of exempt information, as follows:- No exempt items on agenda.</p>	

Item No	Ward/Equal Opportunities	Item Not Open		Page No
3			<p>LATE ITEMS</p> <p>To identify any late items of urgent business which have been admitted to the agenda by the Chair for consideration.</p> <p>(The special circumstances shall be specified in the minutes.)</p>	
4			<p>DECLARATIONS OF INTEREST</p> <p>To declare any personal / prejudicial interests for the purpose of Section 81 (3) of the Local Government Act 2000 and paragraphs 8 to 12 of the Members Code of Conduct.</p>	
5			<p>APOLOGIES FOR ABSENCE</p> <p>To receive any apologies for absence.</p>	
6			<p>INCOME REVIEW FOR COMMUNITY CARE SERVICES - CONSULTATION</p> <p>To receive and consider the attached report of the Director of Adult Social Services.</p>	1 - 52
7			<p>DIGNITY IN CARE - DRAFT STATEMENT</p> <p>To receive and consider the attached report of the Head of Scrutiny and Member Development (report to follow).</p>	
8			<p>DATE AND TIME OF NEXT MEETING</p> <p>Wednesday 10th December 2008, at 10.00 am (Pre-Meeting 9.30 am).</p>	

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Originator: Ann Hill

Tel: 24 78555

Report of the Director of Adult Social Services

Scrutiny Board (Adult Social Care)

Date: 24th November 2008

Subject: INCOME REVIEW FOR COMMUNITY CARE SERVICES – CONSULTATION

Electoral Wards Affected:

All

Ward Members consulted
(referred to in report)

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

Executive Summary

At the Scrutiny Board meeting on 23rd July a report was presented on the detailed consultation plan for the Income Review. The consultation process ended on 31st October. This report provides an update on the consultation events and activities undertaken, as well as the initial outcomes from the consultation survey.

The consultation process undertaken since Executive Board in June has been extensive and comprehensive in terms of providing stakeholders with relevant information, giving them the opportunity to comment and providing help and support for them to do so. 11,250 consultation survey forms were distributed, 10 media adverts and press releases were issued and 20 consultation events and briefings were held. 202 calls were received on the freephone helpline and 47 service users received a home visit to help them to complete the survey form. In total 8,102 people or organisations received a survey form to complete and as at 10th November 1,045 survey forms had been returned, a 13% response rate. Of the 6,831 users of adult social care services, 858 (13%) returned a survey form. A survey was undertaken through the Citizens Panel to ascertain the views of the wider population in the city, which will include potential users of adult social care services in the future.

This report includes the initial analysis of the consultation survey responses. Further analysis is being undertaken and will be reviewed by the Service Users and Carers Reference Group. The Reference Group will prepare a report on the consultation outcomes that will form part of the final Income Review report to Executive Board. The comments made in the consultation events and the written comments received on the consultation survey forms are being collated and will be included in the final Income Review report to Executive Board.

Scrutiny Board is invited to make comments on the consultation process for submission to Executive Board as part of the final Income Review report.

1.0 Purpose Of This Report

- 1.1 This report provides members of Scrutiny Board with an update on the consultation process regarding the Income Review for non-residential community care services and the initial outcomes from the consultation process.
- 1.2 Based on this information, Scrutiny Board is invited to make comments on the consultation process for submission to Executive Board as part of the final Income Review report.

2.0 Background Information

- 2.1 At the Scrutiny Board meeting on 23rd July a report was presented that included the report to Executive Board on 11th June and the detailed consultation plan for the Income Review. This information was discussed during the meeting and the report was noted.
- 2.2 The consultation process ended on 31st October. This report provides an update on the consultation events and activities undertaken, as well as the initial outcomes from the consultation survey.

3.0 Income Review Context

- 3.1 The report to Executive Board in June set out in some detail the national and local context for the income review and the reasons for undertaking it. The three main drivers for the review in Leeds are:
- To improve our ability to invest in adult social care services
 - To improve fairness, equity and consistency for service users within Leeds
 - To provide a framework for service user contributions to help prepare for future service changes, particularly personalisation and new service options
- 3.2 Adult social care services nationally and in Leeds are experiencing funding pressures. As people live longer and their expectations change, the Government has identified a potential funding gap of £6 billion for social care in 20 years time. Alongside these demographic changes in Leeds is the need to invest to deliver service improvement. The Executive Board report highlighted three investment priorities for Adult Social Care: safeguarding services; carers support; and assessment and care management.
- 3.3 National data indicates that the financial circumstances of service users are also changing, with increased home ownership and inherited wealth. This means that in the future service users will on average have greater financial resources with which to contribute towards the cost of their care, but the current service user contribution arrangements in Leeds will not translate this into increased income. Benchmarking data shows that income from service users in Leeds is currently significantly lower than for comparator authorities. This is mainly because savings are not taken into account and a lower percentage of disposable income is assessed as being available to contribute towards the cost of services. This review is considering the discretionary elements within the government's "Fairer Charging" guidance, which are applied more generously in Leeds than in most authorities, within the context of the financial pressures being faced by adult social care services.

3.4 As well as improving our ability to invest in services, the income review aims to improve the equity and fairness of service user contributions. Currently in Leeds, middle-income service users without savings pay a higher percentage of their weekly income in contributions than those with higher incomes. One of the main contributory factors is the maximum weekly payment of £88 per week, which is low compared to most authorities. There is also an imbalance between the maximum payment of £88 per week for a very intensive home care package and the contribution for residential care as an alternative to support at home that costs up to £420 per week. Supporting people in their own homes is the ideal model of care, but the higher council subsidy for this compared with residential care will increase the costs to the council and add to the financial pressures being faced.

4.0 Consultation Process

4.1 The report to Executive Board in June outlined two phases to the consultation process. The first phase involved working with a Service User and Carer Reference Group to discuss options in some detail and develop a preferred approach, before approaching all service users and stakeholders in the second phase of consultation. The following organisations were invited to nominate representatives for the Reference Group and the names of those nominated are included:

Alzheimer's Disease Society
Alliance of Service Users and Carers – *Orla O'Connor*
Black and Minority Ethnic People's Consultation Group
Mental Health Service User and Carer Reference Group
Older People's Reference Group - *Myrtle Oke*
Disability Reference Group
LINK Preparatory Group – *Joy Fisher*
Independent Disability Council (Leeds) - *Tim McSharry*
Learning Disability Service User Reference Group – *Christine Barker*
Learning Disability Carers Reference Group – *Jeanette Lewis*
Touchstone

4.2 There are four main ways in which service user contributions could change: the contribution for each service; the maximum weekly payment; the disposable income percentage; and taking savings into account. These in turn can be combined in many ways, potentially resulting in a large number of options that could be overwhelming and confusing for service users. The approach using the Reference Group was taken so that the large number of potential options and their implications could be explored in some detail with a small group of service users. The work of the Reference Group was essential in narrowing down the options to a small and manageable number so that the consultation with all service users could be more meaningful.

4.3 The consultation process included providing briefings and information to stakeholder groups as well as the consultation survey that was sent to all service users. The consultation plan is attached at Appendix 1, including a progress update.

4.4 Appendix 2 sets out the 20 consultation events and briefings that have taken place over the last few months. Many of these events involved explaining the background to the income review and question and answer sessions to help people to complete the consultation survey forms. Some events, for example the focus groups for voluntary organisations, were more general discussions of the key issues where the participants expressed their views at the meeting. The comments made at these

events are being collated and will be included in the final Income Review report to Executive Board.

- 4.5 A survey was undertaken through the Citizens Panel to ascertain the views of the wider population in the city, which will include potential users of adult social care services in the future. A copy of the Citizens Panel survey is attached at Appendix 3. The responses are in the process of being analysed and will be included in the final report to Executive Board.
- 4.6 A series of press releases, media adverts and the Council's Internet site have been used to alert members of the public to the consultation survey. The media activity over the consultation period has been as follows:
- 1 press release immediately following the June Executive Board to inform people of the forthcoming consultation process
 - 6 media adverts about the consultation survey and the four drop-in sessions across the city
 - 3 press releases after the consultation survey was issued to encourage responses
 - 14 articles in the Yorkshire Evening Post about the consultation process.
- 4.7 One of the main elements of the consultation process has been the consultation survey form. A copy of the consultation survey form for service users and the notes to help them to complete it is attached for information at Appendix 4. Service users were also provided with background information on the Income Review and how it might affect them. There are four main ways in which service user contributions could change that the survey form asked for people's views on:
- i) an increase in the payment for each service (3 options)
 - ii) an increase in the maximum weekly payment to £140 per week
 - iii) an increase in the percentage of disposable income taken into account (3 options)
 - iv) taking savings and investments over £13,500 into account (in a way that is more generous than most authorities)
- 4.8 The Reference Group advised on the format and wording of the consultation questionnaire and supporting information to help to ensure that it was appropriate for the intended audience. To encourage people to take part, a prize draw was included with the opportunity for 13 people to win shopping vouchers with a total value of £190 (1st prize £50 in vouchers). With the assistance of the Service User and Carer Reference Group the consultation documents was in an "easy read" style and large print was used. A pictorial version was also available on request and was sent in place of the main version to those known to have a learning disability. The questionnaire was also available in alternative languages and formats on request.
- 4.9 Separate survey forms were produced for carers, members of the public, organisations and service users in receipt of Supporting People services. These forms were essentially the same as those for service users, but with the wording tailored to the audience. The Supporting People survey was designed for those people who only receive Supporting People services, typically those receiving

sheltered housing warden services. Most of these people receive Housing Benefit, which guarantees them free Supporting People services, but for those who pay for their support the Adult Social Care financial assessment process applies. The Supporting People survey form was adapted to include only those aspects relating to the financial assessment.

- 4.10 In total 11,250 consultation survey forms were made available in a variety of ways. Most service users received them by post, but those only attending day services received their copies from day service staff. Sufficient survey forms were made available at day centres to enable staff to assist service users to complete them, so significantly more forms were made available than the number of service users attending who had not already received one at home. Relevant voluntary organisations were sent copies and they were made available on request to members of the public. The survey forms were made available as follows:

6,754 to adult social care service users by post

2,780 made available at day services (862 for service users not in receipt of other services who would not have received one at home)

1,245 by post to people who only receive Supporting People services

300 distributed to Supporting People providers to make available to people not affected by the proposals but who may be in the future if their financial circumstances change

138 to voluntary organisations

33 to members of the public

- 4.11 In total 11,250 survey forms were distributed, but this included stocks sent to day centres where many people will already have received one at home as they receive other services. Service user lists from a variety of sources were used to ensure as far as possible that no-one was missed, but some people received duplicate documentation as they appeared on more than one list and were not identified as duplicates on the original data-matching. The overall number of people to whom consultation documents were sent totals 7,964, with a further 138 going to organisations.

- 4.12 A range of support was available during the consultation period to help people to complete the survey forms. A freephone telephone helpline was available throughout the consultation process and took 202 calls. Of these, 47 people needed further help to complete the survey form and so a member of staff from the financial assessments team visited them at home. Day service staff were available to support service users to complete the survey, with members of the project team available to support staff in this. Members of the project team attended two sessions at resource centres to provide further information and support to staff, service users and carers.

5.0 Consultation Survey Form Outcomes

- 5.1 The consultation documentation served two purposes. The first was to ensure that everyone who might be affected by any changes in service user contributions was informed about the options being considered. The second was to give them the opportunity to comment on these options if they wished to do so. This universal approach is different to that used when service user contributions were last reviewed in Leeds in 2002 when a sample survey was used.

- 5.2 The responses from the consultation survey will provide information in two ways. The answers to the individual questions have been collated and will be further analysed over the coming weeks. In addition, where people have made comments on the survey form these are being collated and analysed.
- 5.3 As at 10th November, 1,045 survey forms had been returned, a 13% response rate. The majority came from service users, but some were from organisations and members of the public. Appendix 5 summarises the responses to each question.
- 5.4 More detailed breakdowns are being produced, for example for those service users only in receipt of Supporting People services and meals. Responses from organisations and the general public will also be analysed to identify if they are significantly different to those from service users. All this information is being prepared and will be reviewed by the Service Users and Carers Reference Group. The Reference Group will prepare a report on the consultation outcomes that will form part of the final Income Review report to Executive Board.
- 5.5 The first sub-analysis of the overall consultation responses has been produced. This is for adult social care service users only and so it excludes people who only receive Supporting People services. 858 responses have been received from the 6,831 service users, a response rate of 13%. Appendix 6 summarises the responses to each question.
- 5.6 Response rates are influenced by a variety of factors, including the extent to which people receiving the survey form perceive that the options may affect them. Leeds has a significantly higher proportion of people receiving free services than the national average. The consultation documentation made it clear that people on low incomes who have savings of less than £13,500 will continue to receive free services (except for any meals and respite care) and so they are less likely to complete the survey form than people who would be affected by any changes.
- 5.7 The Final Executive Board report will also include an analysis of the implications of the options for service users, outlining how many service users are likely to pay more and by how much each week. This analysis is underway based on the latest data available. Appendix 7 illustrates the impact of options A, B and C in the consultation survey on a range of income, savings and service level scenarios. The final scenario illustrates the highest possible increase in the weekly charge of £140. This is for someone with a weekly income of £200 per week and £60,000 in savings. They currently receive a free service due to their relatively low income, but would pay the maximum weekly payment of £140 if savings are taken into account. In this case, the service user has a very intensive care package with 40 hours home care each week, without which residential care would almost certainly have been required. If they entered residential care, their financial circumstances would enable them to pay the full cost. This would typically be around £420 per week, three times the £140 maximum weekly payment option.
- 5.8 In making decisions on any changes to service user contributions Executive Board will need to consider the data from the questions and written comments in the consultation survey alongside the need to invest in adult social care services and to improve the equity and fairness of the current service user contributions.

6.0 Implications For Council Policy And Governance

- 6.1 There are no specific implications for council policy and governance within this report. These will be included within the final Income Review report to Executive Board.

7.0 Legal And Resource Implications

- 7.1 The options included within the consultation survey are projected to generate an additional £2m to £2.5m in a full year based on the data available at that time. This is being reviewed based on the very latest data available to ensure that the figures presented to Executive Board are as up to date and reliable as possible.

8.0 Specific Implications for Equality and Diversity

- 8.1 An equality impact assessment has been undertaken in consultation with the Service User and Carer Reference Group. This is being written up and will be included with the final recommendations report to Executive Board.
- 8.2 The consultation survey questionnaire included questions on age, gender and ethnicity. This will facilitate an analysis of whether the responses differ significantly between the various groups.

9.0 Conclusions

- 9.1 The consultation process undertaken since Executive Board in June has been extensive and comprehensive in terms of providing stakeholders with relevant information, giving them the opportunity to comment and providing help and support for them to do so.

10.0 Recommendations

- 10.1 Scrutiny Board is recommended to consider the contents of this report and make comments on the consultation process for submission to Executive Board as part of the final Income Review report.

Background Documents referred to in this report

1. Executive Board Report 11th June 2008 : Income for Community Care Services – Proposals for Consultation
2. Scrutiny Board (Adult Social Care) Report and Minutes 23rd July 2008 : Income Generation for Community Care Services

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INCOME REVIEW COMMUNICATION AND CONSULTATION PLAN 2008

Progress Update – 10th November 2008

1. Awareness Raising

Action	Timescale	Progress
Member briefings	June 2008	Completed
Press release	3 rd June 2008	Completed
Briefing for local MPs	6 th June 2008	Completed
Letter to voluntary, community and faith organisations	13 th June 2008	Completed
Article in Adult Social Care E-zine for members of staff	w/c 23 rd June 2008	Completed
Briefing information for all staff	w/c 14 th July 2008	Completed
Letter to independent sector providers	w/c 8 th September 2008	Completed

2. Service User and Carer Reference Group

Action	Timescale	Progress
Letter to a number of organisations and forums requesting representatives to become members of the Income Review Service User and Carer Reference Group	13 th June 2008	Completed
First meeting of the Reference Group and election of an Independent Chair	4 th July 2008	Completed
Reference Group to develop preferred options to be included in the consultation and to advise on the consultation documentation to go to service users and carers	w/c 7 th July to end of August 2008	Completed
Reference Group to work with officers on the Equality Impact Assessment	September & October 2008	Work completed and being written up.
Reference Group to meet to review feedback to date from consultation	September & October 2008	Group decided this was not necessary
At the end of the consultation period the Reference Group will review the feedback and analysis of consultation responses and produce a report to the Income Review Project Board to feed in to the Executive Board report.	November 2008	First meeting held 7 th November

3. Consultation with Service Users

All users of non-residential services received a questionnaire, together with a covering letter and some background information. This included notes to help them to fill in the questionnaire and details of how they could get further assistance.

Action	Timescale	Progress
A freephone helpline and an e-mail account will be available for service users and their carers during the consultation process. There will be a Textphone for people who are deaf and arrangements for people whose first language is not English.	Mid-September to end of October 2008	Completed
Questionnaire to all service users. All people using day services will receive their questionnaires via the day service and a 'post box' will be left in the centres for completed questionnaires	Mid-September to end of October 2008	Completed
Members of the Project Team responsible for consultation will visit day services for people with learning disabilities	Mid-September to end of October 2008	Two meetings held in day services for people with physical disabilities. Advised by day centre managers that this was not appropriate and/or necessary.
Members of the Project Team responsible for consultation will visit a number of day services to include older people, people with dementia/mental health needs and their carers, frail older people and people from minority ethnic communities.	29 th September to 13 th October 2008	Advised by day centre managers that this was not appropriate
Service users will be invited to roadshow/ drop-in sessions that will be held across Leeds (proposed locations – city centre, Rothwell, Wetherby and Otley). These will be late afternoon/evening meetings.	29 th September to 13 th October 2008	Completed
Adult Social Care will provide resources for small community organisations to consult with service users who might not be able or willing to engage with us directly, for example travellers and asylum seekers.	September/October 2008	Efforts were made by the Project Team but this option was not viable.

4. Consultation with Voluntary, Community and Faith Organisations

Action	Timescale	Progress
Organisations will receive a questionnaire to complete plus a briefing document including "Frequently Asked Questions". They will also be asked to 'advertise' the consultation using their networks.	Mid-September to October 2008	Completed

Action	Timescale	Progress
Focus Group meetings for representative organisations for a detailed discussion.	7 th October & 10 th October 2008	Completed
Attendance at Social Care Community Forum for Race Equality Meeting	12 th August & 4 th November 2008	Completed
Organisations can request that officers from the Project Team attend one of their meetings to discuss the issue.	September/October 2008	Completed
Organisations will also be invited to the four roadshow/drop-in sessions across the city.	29 th September to 13 th October 2008	Completed
Attendance at a number of forums representing diversity in terms of gender, sexuality, ethnicity and disability.	September or October 2008	Completed

5. Consultation with the Citizens of Leeds

Action	Timescale	Progress
Background information, including "Frequently Asked Questions" will be put on the internet, including the Council's "Talking Point" site.	September to October 2008	Completed
Posters/leaflets in Council buildings advertising the consultation with details of how people can be involved.	September 2008	Completed
Four roadshow/drop-in sessions will be held across the city	29 th September to 13 th October 2008	Completed
The freephone telephone line and an e-mail account will be open to the citizens of Leeds	September to October 2008	Completed
Press release and adverts in local media to alert the citizens of Leeds to the consultation.	w/c 15 th September 2008	Completed
Citizen's Panel consultation	September/October 2008	Completed

6. Briefing Information & Consultation with Members of Staff

Action	Timescale	Progress
Briefing document and "Frequently Asked Questions" for members of staff, providing information in case of service user queries and giving the opportunity for staff to comment. Hard copies will be distributed to staff and the information will be placed on the Intranet.	Starting w/c 28 th July 2008	Completed

Action	Timescale	Progress
More detailed briefing document for managers with "Frequently Asked Questions". Project Team officers attendance at management meetings as requested.	Starting w/c 28 th July 2008	Completed.

7. Briefing Information & Consultation with Members

Action	Timescale	Progress
Briefing document, "Frequently Asked Questions" and details of the consultation process	Friday 18 th July	Completed
Member updates	Periodically July to October 2008	Completed
Members workshop	September /October 2008	Completed

INCOME REVIEW – CONSULTATION EVENTS & BRIEFINGS

Community Forum for Race Equality

12th August – Frederick Hurdle day centre

4th November– Frederick Hurdle day centre)

N.B. Rescheduled at the Forum's request from 8th October

Forums Representing Diversity

Disability Reference Group – 7th October (Leeds Involvement Project)

Older People's Reference Group – 8th September (Quaker Meeting Room)

BME Disabled People's Consultation Group – 14th October (West Indian Centre)

Mental Health Service User and Carer Reference Group – 16th October (St Chad's Centre)

Roadshows/Drop-in Sessions

Sullivan Room, Town Hall – 7th October

Micklethwaite Room, Wetherby Town Hall – 9th October

Conference Room, Rothwell Sports Centre – 14th October

Otley Civic Centre – 17th October

Voluntary Organisations Focus Groups

10th October –Centenary House

23rd October – Centenary House

Other

Supporting People Provider Form – 29th September

Supporting People Provider Briefing – 6th October

Age Concern Carers Group - 9th October (Moor End Training Centre)

Osmondthorpe Resource Centre – 15th October

Members Workshop – 16th October

LD Partnership Board Workshop – 21st October (St Chads, Headingley)

European Year of Inter-Cultural Dialogue Conference - 22nd October (Banqueting Suite, Civic Hall)

Mariners Resource Centre – 23rd October

This survey has been sent out to all resident members of the Leeds City Council Citizens' Panel.

ADULT SOCIAL CARE - REVIEW OF CONTRIBUTIONS FOR CARE

The Council is currently reviewing the contributions service users make towards the cost of non-residential services that help people to remain living in their own homes. These services include home care, day care and the delivery of meals. As an example, the home care service can help someone to get out of bed and get washed and dressed in the mornings.

A national debate is under way into the long-term funding of social care services. This is being done in the light of population trends which show that people are living longer and will need higher levels of support, if they are to remain at home for as long as they would like. People's expectations of the care they receive are rising all the time and as a result, the nation's bill for care and support for older and disabled people living at home is growing.

In Leeds we want to make sure that we have enough money to provide the level of services that people need now and in the future. We also want to improve some important services. We are looking to increase the income from service users to enable us to invest more in Adult Social Care services.

We get a large amount of funding from the government and the Council Tax. However, we get less government funding than most other big cities and we do not get as much from service user contributions as most authorities. We want to make the contributions we ask service users to pay fairer and to reduce the differences between Leeds and most other authorities.

At present, Leeds takes much more generous approach than almost all other authorities in calculating how much people contribute towards the cost of non-residential care, for example we do not take savings into account and we take a lower percentage of people's disposable income (after living costs).

Example

Michael, 80, receives 11 hours of home care every week, since his arthritis makes moving around the house difficult. He receives £295 every week from his pension, and has a nest egg of £20,000 in savings. He currently pays £49.54 per week for the care he receives. If Michael moved to a neighbouring authority that took into account 100% of his disposable income (and also his savings), he would expect to pay between £85 and £112 per week for the same care.

Given that the amount of income directly impacts on the quantity and quality of services, it is time for the Council to reconsider the level of contribution service users make towards the cost of their services.

- The government's "Fairer Charging" guidance has to be followed and all service users have a financial assessment to ensure that no-one will be asked to pay more than they can afford.
- The service user contributions for non-residential services at the moment are less than half the total cost of providing them. For example, the contribution for home care at £8.80 per hour is only 39% of the actual cost - and for day care the contribution is only 7% of the actual cost.
- Subsidised services for those assessed as needing them will remain, although the level of subsidy may reduce.

N.B. Questions 1 to 10 relate to the leisure centres element of this survey

Q11. Have you ever received any Adult Social Care services or do you know someone who has?

Please tick one box only

I have received them myself	<input type="checkbox"/> 1
A relative has received them	<input type="checkbox"/> 2
Someone I know has received them	<input type="checkbox"/> 3
I have not received any of these services and do not know anyone who has	<input type="checkbox"/> 4

Q12. Were you aware that service users are asked to contribute towards the cost of their social care services?

Please tick one box only

Yes	<input type="checkbox"/> 1
No	<input type="checkbox"/> 2

There are four ways in which income from service users could be increased and we would like your views on each. Service users will be financially assessed to make sure that no-one pays more than they can afford.

Q13. Leeds could increase the amount people pay for each service e.g. the rate for an hour's home care or for a day's attendance at a day centre.

How far do you agree with an increase in the contribution for services to enable us to invest more in Adult Social Care services?

Please tick one box only

Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

Q14. The maximum weekly contribution covers all the individual services a person receives and is the most anyone pays whatever their financial circumstances or the level of service they receive. Currently in Leeds the maximum weekly contribution is £88 per week, regardless of whether people have enough money to pay more towards the cost of their care.

How far do you agree with increasing the maximum weekly contribution?

Please tick one box only

Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

Q15. In the financial assessment we look at people's income and then give them allowances for day to day expenses, housing costs and any costs related to their disability. We deduct all these allowances from their income and if there is anything left over this is called disposable income. The government guidance says that councils can take 100% of disposable income as being available as a contribution towards the cost of someone's

services. Most other local authorities take 100%, but in Leeds at the moment we only take 50% of disposable income as a contribution.

How far do you agree with increasing the disposable income percentage to enable us to invest more in Adult Social Care services?

Please tick one box only

Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

Q16. In Leeds we currently ignore any savings or investments that people have in assessing the amount they can pay towards the cost of their services. Almost all other local authorities take savings and investments into account. The Government says that we must ignore the value of a person's home and any savings and investments below £13,500.

How far do you agree with taking savings and investments over £13,500 into account to enable us to invest more in Adult Social Care services?

Please tick one box only

Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

Q17. **If the Council increased the contributions service users make towards their non-residential Adult Social Care services, how far do you agree that this would affect people's take-up of these services?**

Please tick one box only

Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

Q18. **Are there any other comments you would like to make about service user contributions for adult social care services?**

Thank you for completing this survey. Please return by **Friday 17th October** in the Freepost envelope provided.

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Service User Income Review – Survey Form

There is a separate sheet of notes to help you to fill in this survey form

SECTION 1 – Financially Assessed Services

(see page 1 of the notes to help you)

1. Options

We would like your views on the following three options:

	Option A	Option B	Option C
Home care and supported living per hour (see page 2 of notes)	£11.90	£10.60	£9.20
Day services per day (see page 2 of notes)	£5.50	£4.50	£3.10
Transport to services per day (see page 2 of notes)	£2.20	£1.90	£1.30
Maximum weekly payment (see page 3 of notes)	£140	£140	£140
Percentage of disposable income (see page 3 of notes)	60%	75%	90%
Savings taken into account (see page 4 of notes)	Yes	Yes	Yes

Please tell us which option you would prefer by putting a cross in one box:

Option A	
Option B	
Option C	

2. Further Views on Main Options

Options A, B and C in question 1 each have four parts to them and we would like your views on each.

- a) An increase in the payment for each service

Please put a cross in one box

Like	
Don't mind	
Don't like	

- b) An increase in the maximum weekly payment

Please put a cross in one box

Like	
Don't mind	
Don't like	

- c) An increase in the amount of disposable income taken into account

Please put a cross in one box

Like	
Don't mind	
Don't like	

- d) Taking savings and investments above £13,500 into account (ignoring the value of a person's home)

Please put a cross in one box

Like	
Don't mind	
Don't like	

3. **Telecare Mobile Response Service**

(see page 5 of the notes to help you – question 3)

This provides a keyholding and emergency response service for people who do not have anyone else to do it.

Do you agree with introducing a payment of £5.00 per week for the telecare mobile response service to enable us to invest more in adult social care services?

Please put a cross in one box

Agree	
Don't mind	
Disagree	

SECTION 2 - Flat-Rate Payments

Everyone pays the same for these services, but they have to be set at a level that everyone can afford.

4. **Meals**

(see pages 5 & 6 of the notes to help you – question 4)

- a) Do you agree with increasing the payment for a main meal to £3.00 to enable us to invest more in adult social care services?

Please put a cross in one box

Agree	
Don't mind	
Disagree	

- b) Do you agree with introducing a payment of £1.90 for a second meal to enable us to invest more in adult social care services?

Please put a cross in one box

Agree	
Don't mind	
Disagree	

5. Respite Care

(see page 6 of the notes to help you – question 5)

Would you agree with increasing the payment for people aged 60 or over to £102.90 per week so that they pay on the same basis as younger people?

Please put a cross in one box

Agree	
Don't mind	
Disagree	

SECTION 3 - Implementation

6. Options for Phasing Implementation

The Council may decide to phase-in the changes so that people do not have to pay the full increase in the first year.

If the Council decides to phase-in the changes to service user payments, which of these two options would you prefer?

Please put a cross in one box

Option 1 Introducing part of the change in year 1 and the remainder in year 2	
Option 2 Putting a limit on the overall increase in the weekly payment	

SECTION 4 – Other Services

7. Services to give Carers a Break
(see page 6 of the notes to help you – question 7)

In the future, would you agree with introducing a payment for services in a service user’s home that give carers a break, for example sitting services?

Please put a cross in one box

Agree	
Don’t mind	
Disagree	

SECTION 5 – Overall Comments

Are there any other comments you would like to make?

SECTION 6 – About Yourself

These questions will help us to understand the views of people who use each service and people from the various communities within Leeds. You don't have to answer these questions if you don't want to, but it will help us if you do.

We will look at the impact of any changes to service user payments on different groups to see if any are affected more than others.

8. Are you a service user or carer?

Please put a cross in one box

Service user	
Carer	
Other (please specify)	

If you are not a service user or someone completing this survey on behalf of a service user, then you do not need to complete the remaining questions.

9. How would you describe yourself?

Please put a cross in each box that applies to you

A person with mental health care needs	
A person with learning disabilities	
A person with a physical disability or sensory impairment	
A person with a disability not shown in the list above	
A person aged 60 or over	

10. Which services do you use?

Please put a cross in each box that applies to you

Home Care	
Supported Living Services (including places where people live that were previously known as hostels or group homes)	
Day Services (including resource centres)	
Transport to Services	
Direct Payments	
Telecare (keyholding/mobile response service)	
Respite Care	
Family Placement (Adults)	
Sitting Services	
Meals	

11. Are you male or female?

Please put a cross in one box

Male	
Female	

12. How old are you?

Please put a cross in one box

18 – 24	
25 – 59	
60 – 64	
65 or over	

13. To which ethnic group do you belong?

Please put a cross in one box

White (British, Irish, any other white background)	
Mixed (White and Black Caribbean, White and Black African, White and Asian, any other mixed background)	
Asian or Asian British (Indian, Pakistani, Bangladeshi, any other Asian background)	
Black or Black British (Caribbean, African or any other Black background)	
Chinese	
Any other ethnic group	

Thank you for taking the time to fill in this survey form.

Please return the survey form in the envelope provided by **31st October 2008**. You don't need to put a stamp on it.

If you attend a day service there will be a post box there for you to return your survey form.

If you would like to enter the prize draw, don't forget to include the separate prize draw sheet.

Notes to help you with filling in the Survey Form

What is a Financial Assessment?

- A financial assessment looks at how much money you have coming in and how much you have to pay out each week.
- This makes sure that ***no-one is asked to pay more than they can afford*** for their services.
- The financial assessment works out what you can afford to pay each week for all the care you get. Only meals and respite care are separate and everyone pays a standard amount for these.
- The staff who do your financial assessment will be able to take time to check whether you are getting all the benefits you should. If you can claim other benefits they will offer to help you to fill in the forms - or do it for you, if you wish. Please don't hesitate to use this help and to ask about anything you're unsure about.
- The amount you pay may be less than the amount we work out that you can afford. This will usually be because you only get a small amount of our services.
- The government says that some of the money you have coming in has to be ignored. The money ignored includes the Mobility Component of Disability Living Allowance, Savings Credit, Working Tax Credit and any earnings from work.

Starting on the next page is some information to help you to answer the questions on the survey form.

QUESTION 1 - Options

We have a Service User and Carer Reference Group. This group has looked at different ways of working out what people should pay for their services. The work of this group has led to the three options in question 1.

There are four parts to what people would pay within options A,B and C. Each one is described in turn below.

Payment for Services

This is about how much we ask people to pay for each service. We then add these up for all the services someone gets and see what they can afford to pay through the financial assessment.

People in Leeds pay less for their services than in many other places. We have looked at the **average** for what people pay in other places. The average means what people generally pay across the country, but in some places they will pay more and in some others they will pay less.

These are the choices:

Option A – increase to slightly above the average for other places

Option B – increase to the average for other places

Option C – increase to slightly below the average for other places

The current payments in Leeds are:

Home care	£8.80 per hour
Day services	£3.00 per day
Transport to services	£1.20 per day

Maximum Weekly Payment

The maximum weekly payment is the most anyone is asked to pay, no matter how large their income or savings are or how much service they get.

At the moment in Leeds the most people are asked to pay is £88 per week. Many places do not set a maximum weekly payment. For the ones that do the average is around £140 per week.

Most people will not be affected if the maximum weekly payment increased to £140. This is because the money they get each week and their savings, or the amount of services they get, are not high enough to pay this much.

Disposable Income

Disposable income means the money people have left each week after we have looked at what they have to pay out.

In the financial assessment we look at how much money someone has coming in each week. We look at what they need to spend on daily living expenses, certain housing costs and any costs related to their disability.

If someone has any income left over, at the moment Leeds takes half of this towards services. Most other places take all this money to pay for services.

These are the choices:

Option A – increase to 60% of disposable income

Option B – increase to 75% of disposable income

Option C – increase to 90% of disposable income

Savings and Investments

In Leeds at the moment we ignore any savings or investments that people have when we work out the amount they can pay towards their services. Almost all other places take savings and investments into account.

The Government says that we must ignore the value of a person's home and any savings below £13,500.

The Government says that we can ask people with savings over £22,250 to pay the full cost of their service if we want to, but in Leeds everyone will have their services subsidised.

How would we work out what you pay on your savings?

Options A, B and C all take savings into account in the same way. It is more generous than the way most places do it.

The table below explains how savings are taken into account by adding a weekly amount on top of your other income. This is not meant to represent the amount of interest you can earn on your savings.

How much are your savings?	How are they taken into account in options A, B and C?
Less than £13,500	All savings ignored
Between £13,500 and £22,250	Treated as having £1 per week on top of other income for every £500 in savings over £13,500
Between £22,250 and £44,500	Treated as having £1 per week on top of other income for every - £500 in savings between £13,500 and £22,250 - £250 in savings over £22,250
Over £44,500	Pay the full amount for services at the subsidised rate.

Direct Payments

If you get direct payments you will pay the amount we work out you can afford through the financial assessment.

Any changes to the maximum weekly payments, disposable income and taking savings into account will apply to you.

QUESTION 3 – Telecare Mobile Response Service

The telecare mobile response service has been introduced for those people who do not have two people able to act as keyholders to respond in an emergency.

At the moment people do not pay for this service as it is being paid for by a government grant that runs out next year.

We are looking at introducing a payment of £5.00 per week for the mobile response service when the government grant runs out. This will be included in the financial assessment so people will only pay what they can afford.

There is no service user payment for telecare equipment and this will continue.

QUESTION 4 – Meals

It costs us £4.50 to provide a main meal and at the moment people pay £2.20 for each meal in Leeds. The average amount people pay for a main meal in other places is £3.00.

We are trying out delivering a cold meal for tea-time alongside a hot main meal for lunchtime. This includes a sandwich, a dessert or cake and a fruit drink.

We will decide soon whether to provide this second meal service across the city. Not many places do this at the moment, but in those that do the average payment is £1.90 for the second meal.

QUESTION 5 – Respite Care

Service users pay for respite stays in residential homes or with a family placement carer. The amounts they pay are based on Department for Works and Pensions benefit rates to ensure that everyone can afford them.

The benefit rates vary for different age groups, but in Leeds at the moment people aged 60 or over pay 25% less of their income compared with younger people.

If people aged 60 or over paid on the same basis as younger people this would increase their weekly payment from £77.15 to £102.90.

QUESTION 7 – Services to give Carers a Break

In Leeds people do not pay for support to service users in their own homes to give carers a break. We will not change this free service as part of this review.

In the future we may consider introducing payments for these services to enable us to invest more in adult social care services, so we would like to know your views.

INCOME REVIEW SURVEY RESPONSES

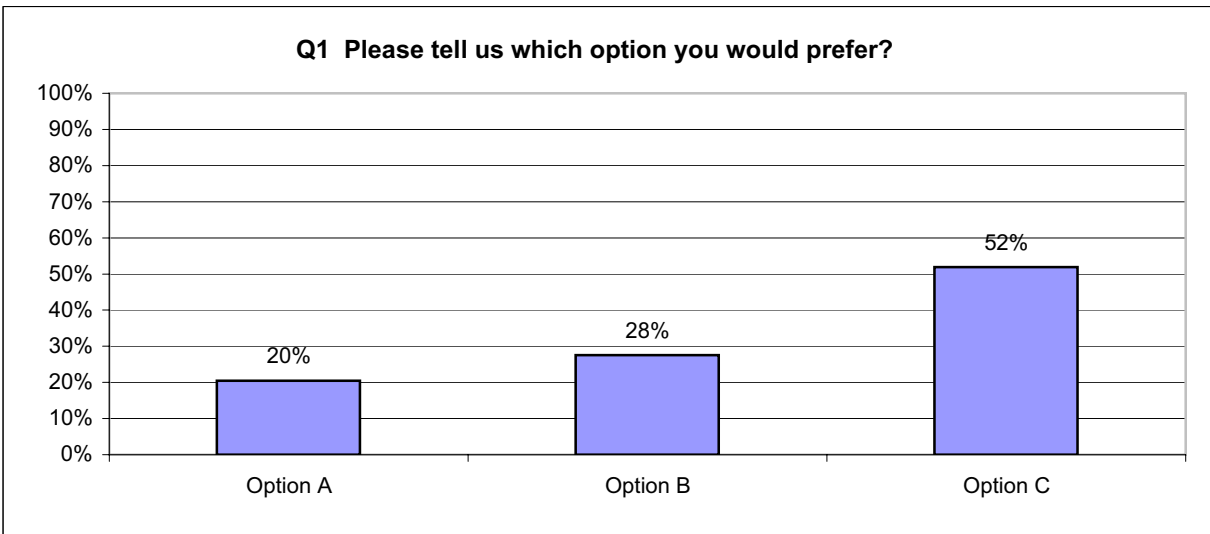
APPENDIX 5

Total Survey Sample Size =	8102	
Total number of returned Review of Service User Income		
Review Questionnaire 08 Forms =	1045	13%

Q1. There are 3 Options that show ways in which different levels of contributions can be combined. Please tell us which Option you would prefer.

Option A	159	20%
Option B	214	28%
Option C	403	52%
Total	776	100%

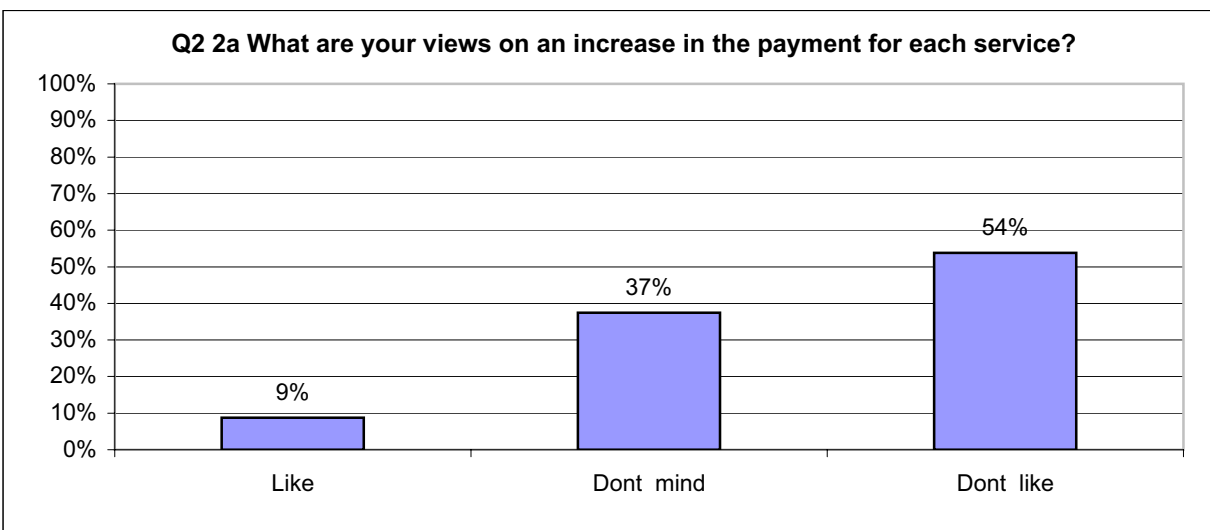
Did not respond to question 1 **269**



Q2 2a What are your views on an increase in the payment for each service?

Like	78	9%
Dont mind	333	37%
Dont like	478	54%
Total	889	100%

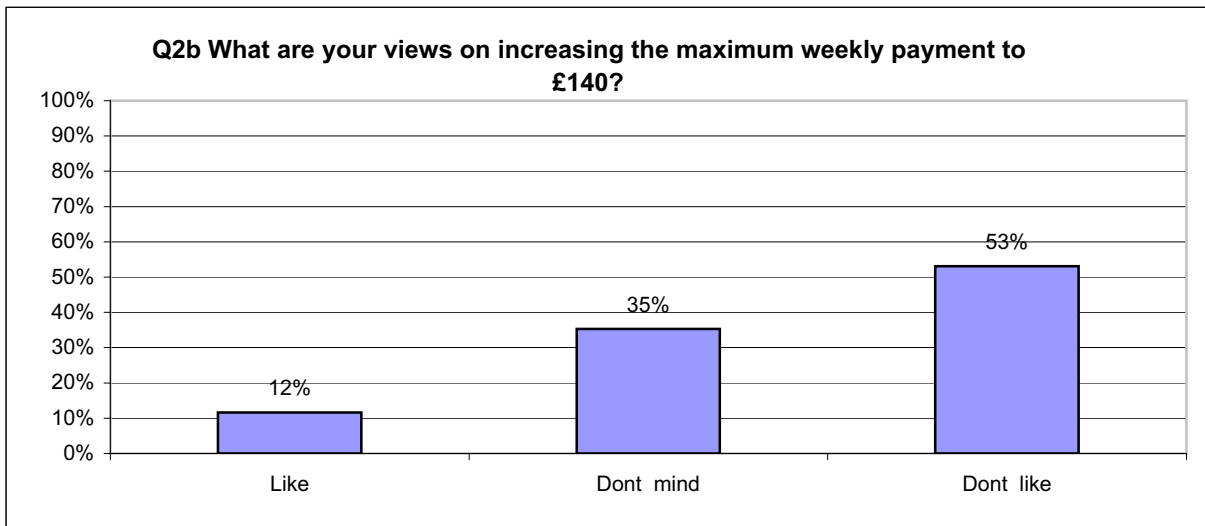
Did not respond to question 2a **156**



Q2b What are your views on increasing the maximum weekly payment to £140?

Like	117	12%
Dont mind	355	35%
Dont like	534	53%
Total	1006	100%

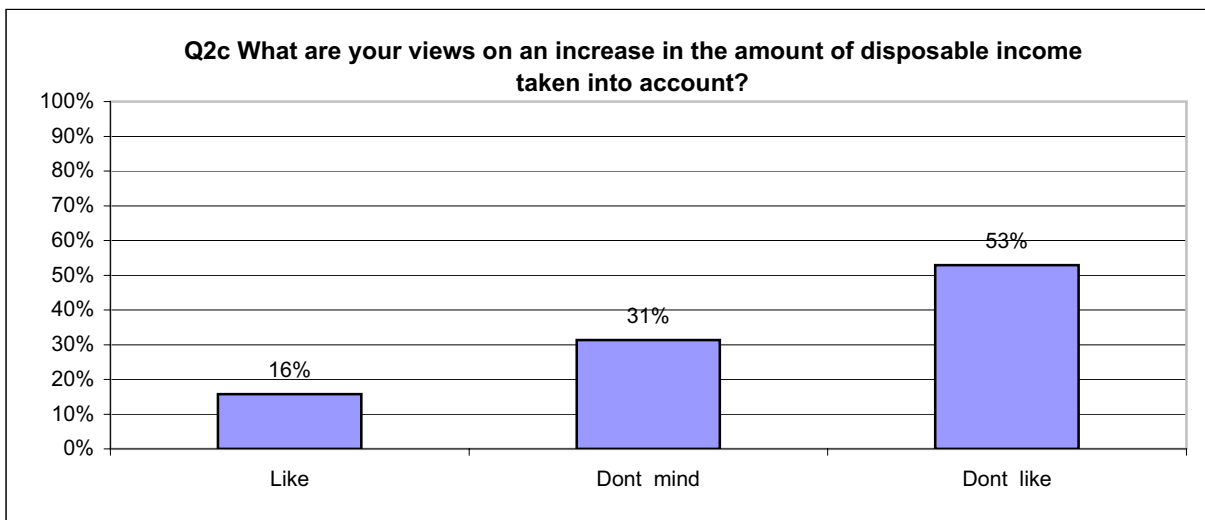
Did not respond to question 2b 39



Q2c What are your views on an increase in the amount of disposable income taken into account?

Like	157	16%
Dont mind	312	31%
Dont like	526	53%
Total	995	100%

Did not respond to question 2c 50

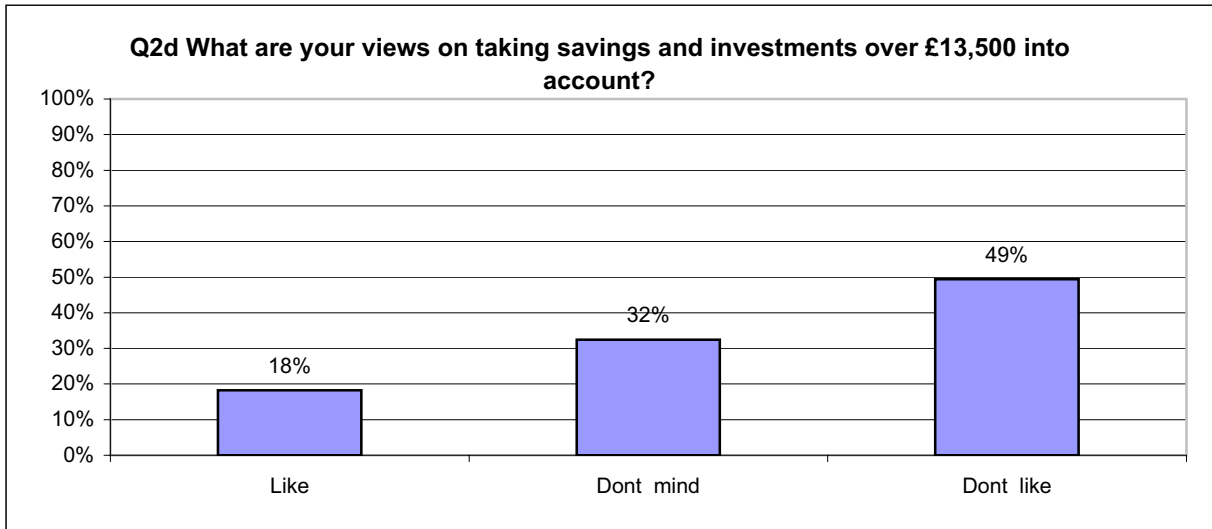


Q2d What are your views on taking savings and investments over £13,500 into account?

Like	181	18%
Dont mind	322	32%
Dont like	491	49%
Total	994	100%

Did not respond to question 2d

51

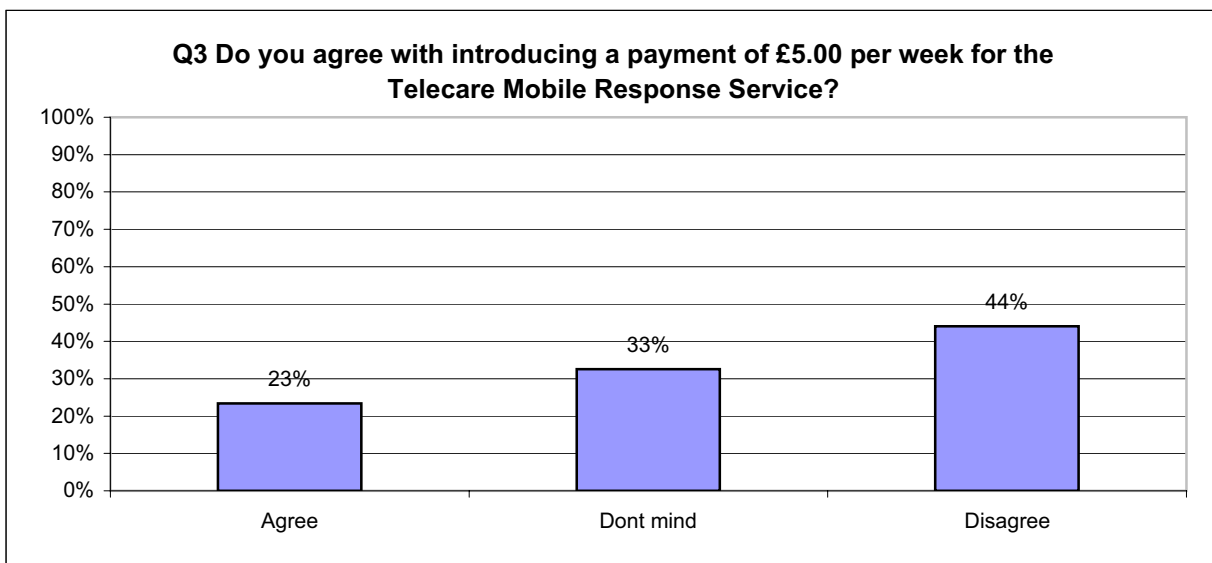


Q3 Do you agree with introducing a payment of £5.00 per week for the Telecare Mobile Response Service?

Agree	195	23%
Dont mind	272	33%
Disagree	368	44%
Total	835	100%

Did not respond to question 3

210



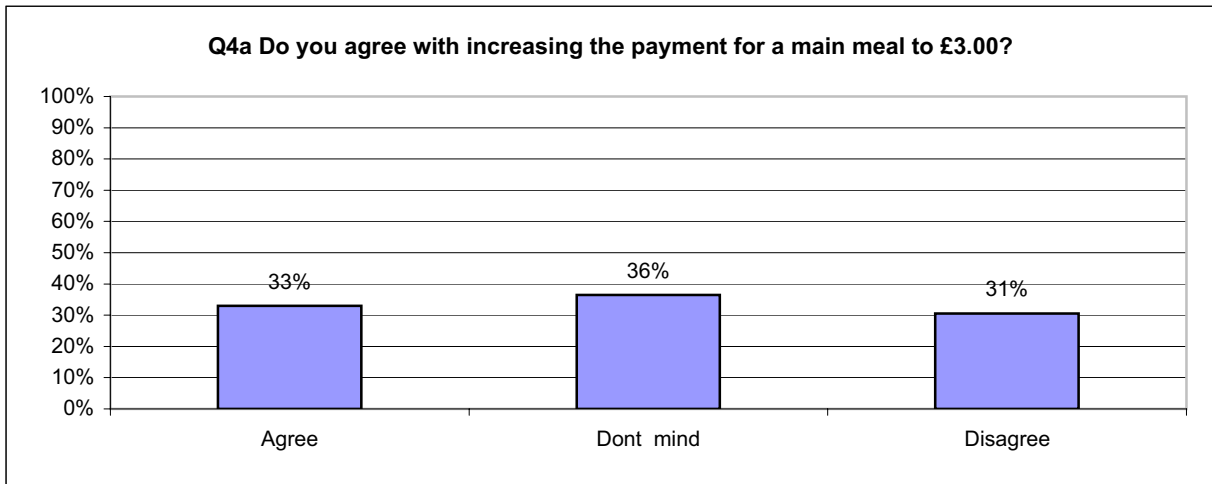
4. Meals

Q4a Do you agree with increasing the payment for a main meal to £3.00?

Agree	283	33%
Dont mind	313	36%
Disagree	262	31%
Total	858	100%

Did not respond to question 4a

187

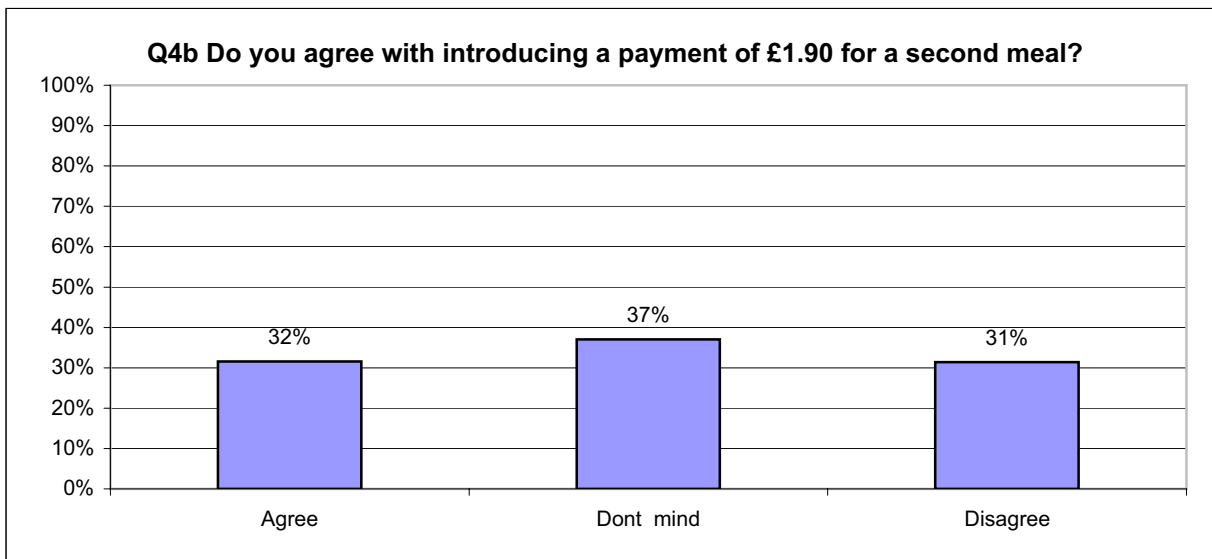


Q4b Do you agree with introducing a payment of £1.90 for a second meal?

Agree	263	32%
Dont mind	309	37%
Disagree	262	31%
Total	834	100%

Did not respond to question 4b

211

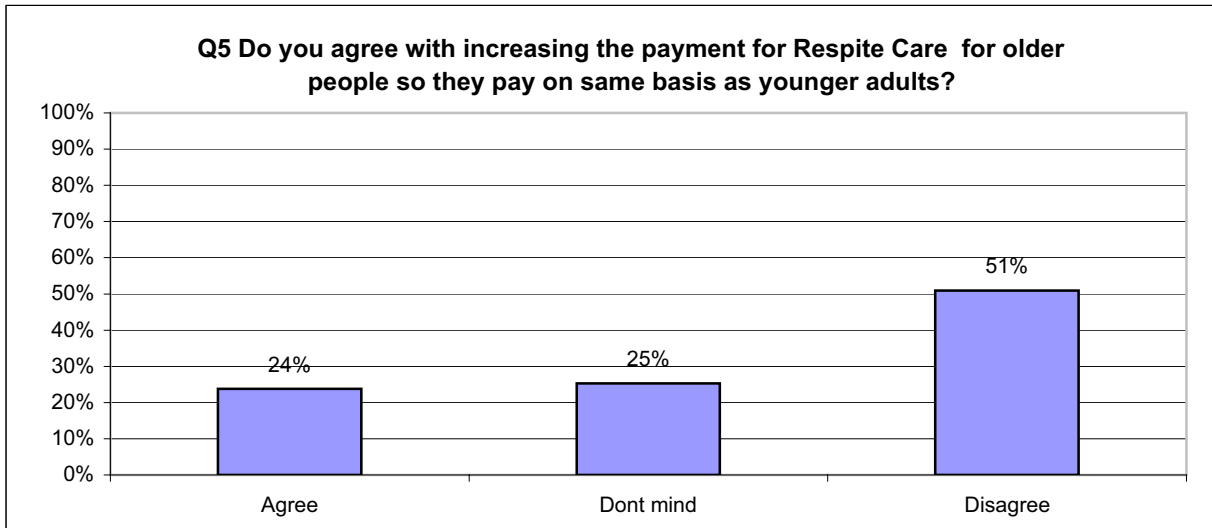


Q5 Do you agree with increasing the payment for Respite Care for older people so they pay on same basis as younger adults?

Agree	202	24%
Dont mind	215	25%
Disagree	433	51%
Total	850	100%

Did not respond to question 5

195

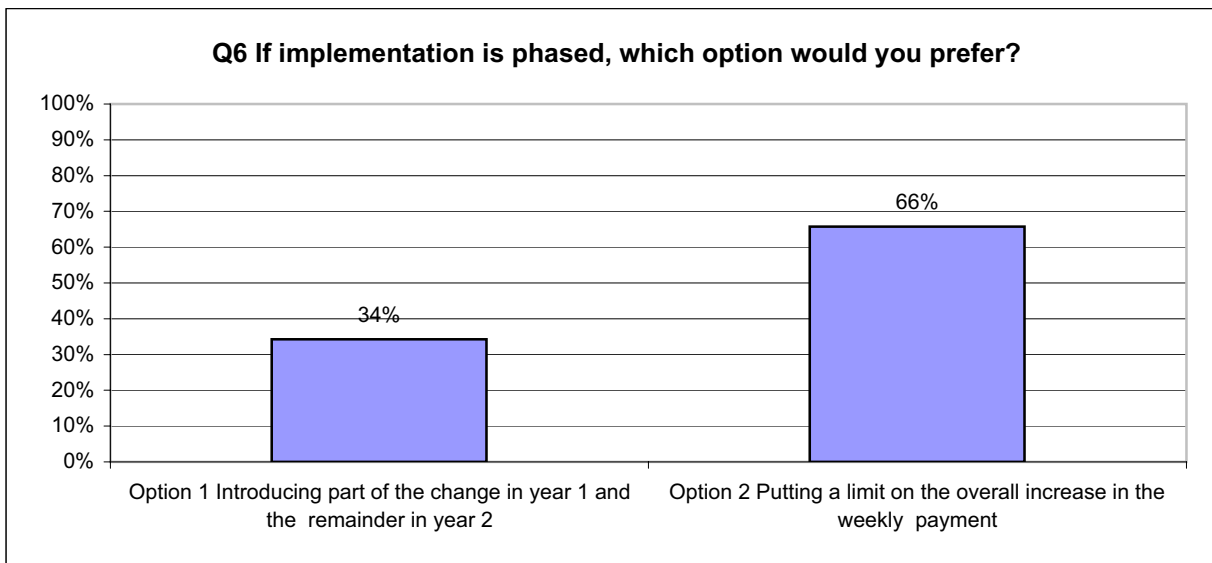


Q6 If implementation is phased, which option would you prefer?

Option 1 Introducing part of the change in year 1 and the remainder in year 2	316	34%
Option 2 Putting a limit on the overall increase in the weekly payment	607	66%
Total	923	100%

Did not respond to question 6

119

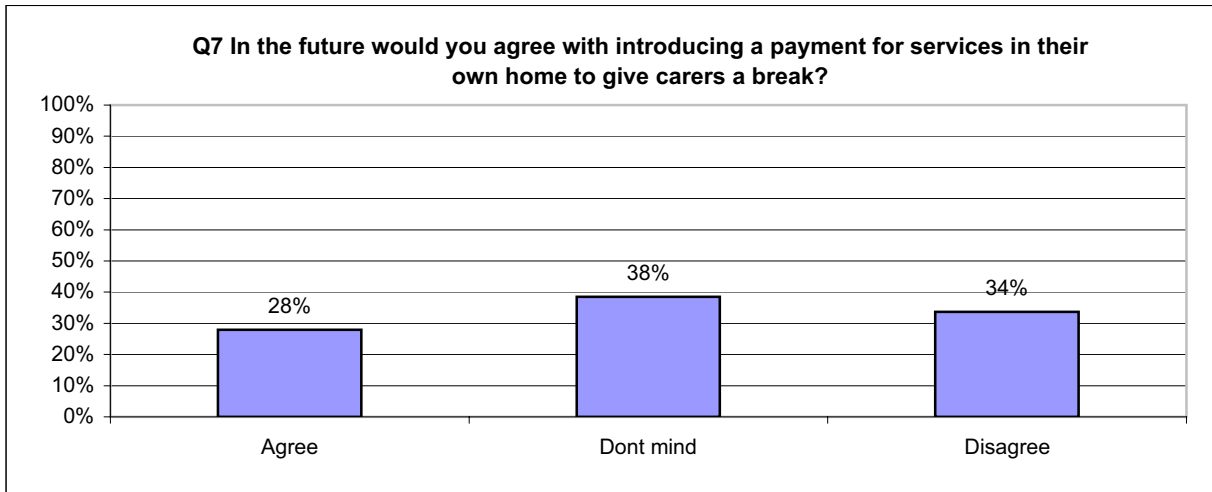


Q7 In the future would you agree with introducing a payment for services in their own home to give carers a break?

Agree	232	28%
Dont mind	320	38%
Disagree	280	34%
Total	832	100%

Did not respond to question 7

213

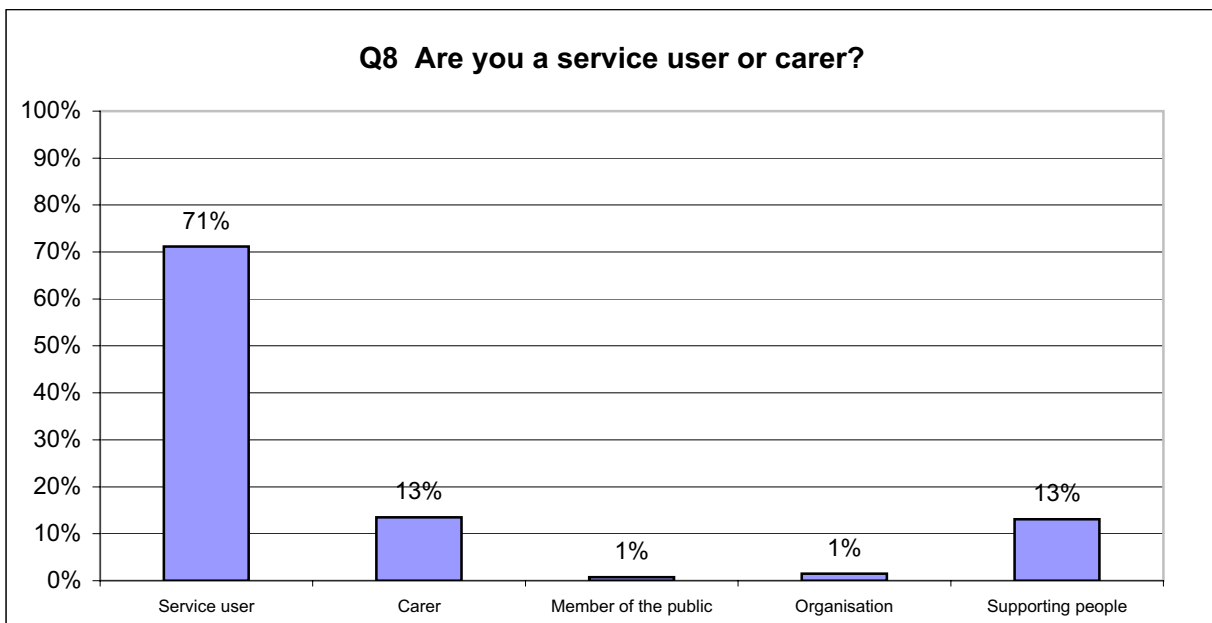


Q8 Are you a service user or carer?

Service user	728	71%
Carer	138	13%
Member of the public	8	1%
Organisation	15	1%
Supporting people	134	13%
Total	1023	100%

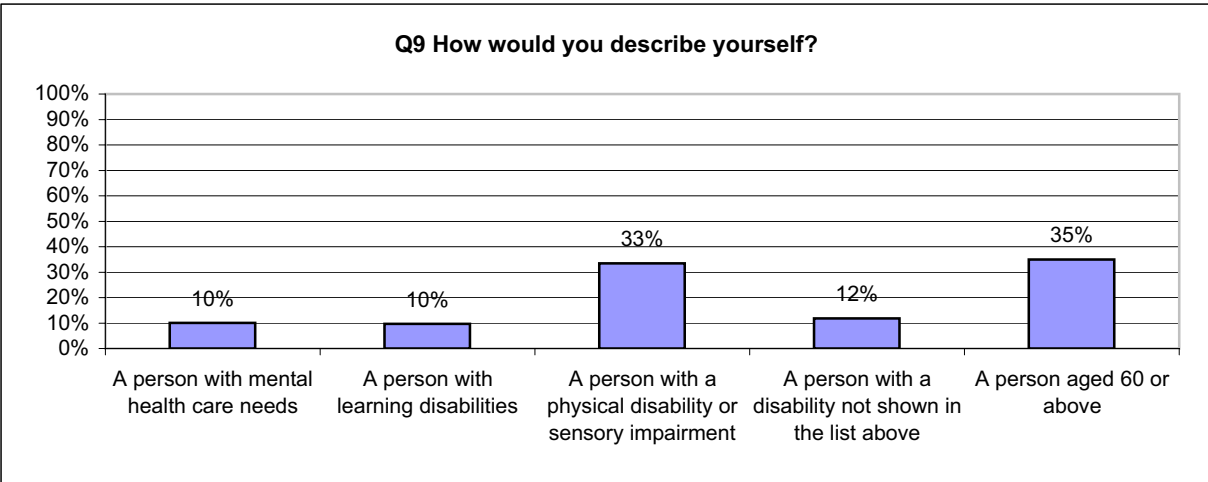
Did not respond to question 8

22



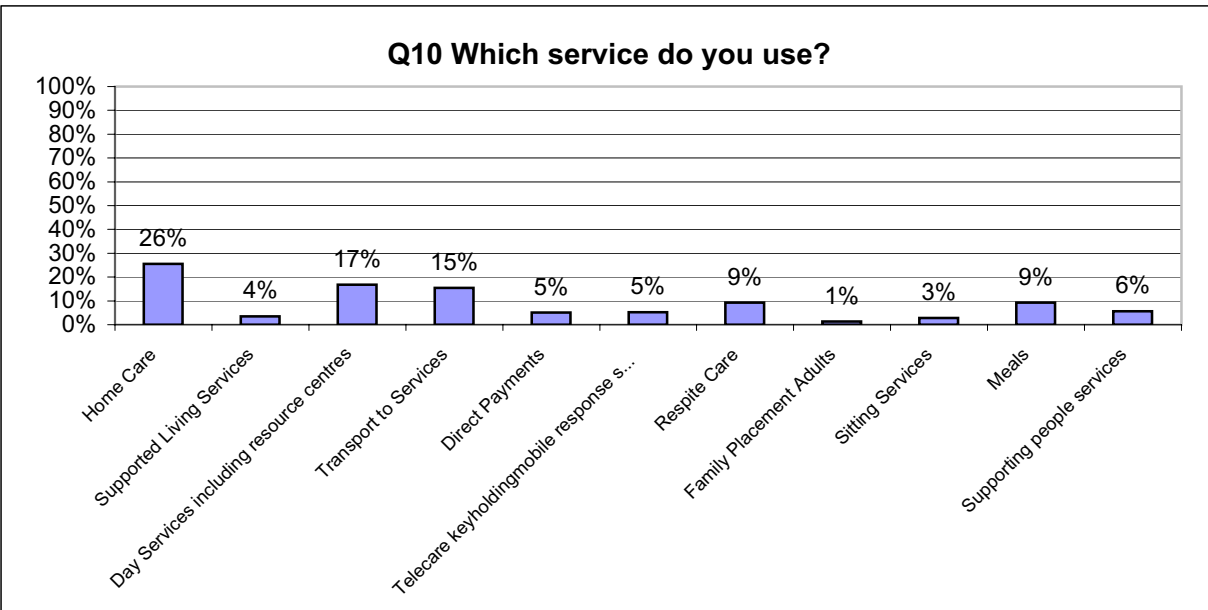
Q9 How would you describe yourself?

A person with mental health care needs	119	10%
A person with learning disabilities	115	10%
A person with a physical disability or sensory impairment	395	33%
A person with a disability not shown in the list above	140	12%
A person aged 60 or above	413	35%
Total	1182	100%



Q10 Which services do you use?

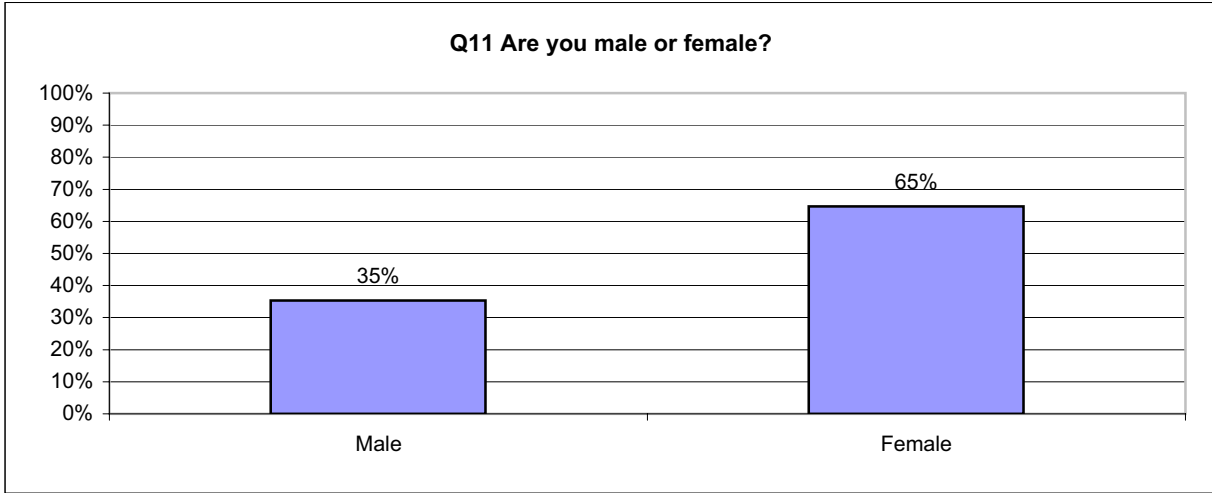
Home Care	426	26%
Supported Living Services	59	4%
Day Services including resource centres	280	17%
Transport to Services	258	15%
Direct Payments	85	5%
Telecare keyholdingmobile response service	87	5%
Respite Care	155	9%
Family Placement Adults	22	1%
Sitting Services	47	3%
Meals	154	9%
Supporting people services	95	6%
Total	1668	100%



Q11 Are you male or female?

Male	322	35%
Female	590	65%
Total	912	100%

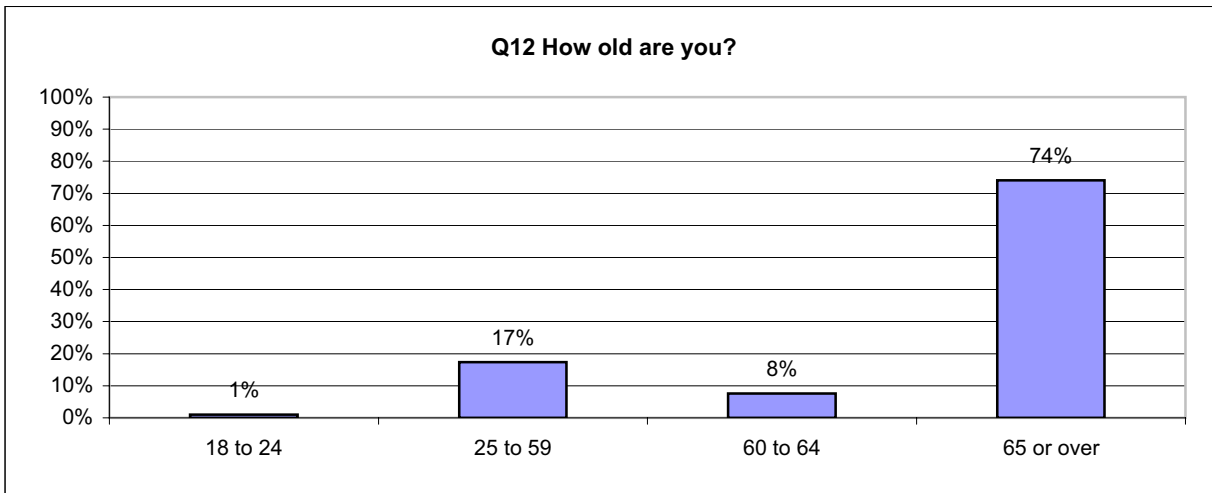
Did not respond to question 11 133



Q12 How old are you?

18 to 24	9	1%
25 to 59	162	17%
60 to 64	71	8%
65 or over	689	74%
Total	931	100%

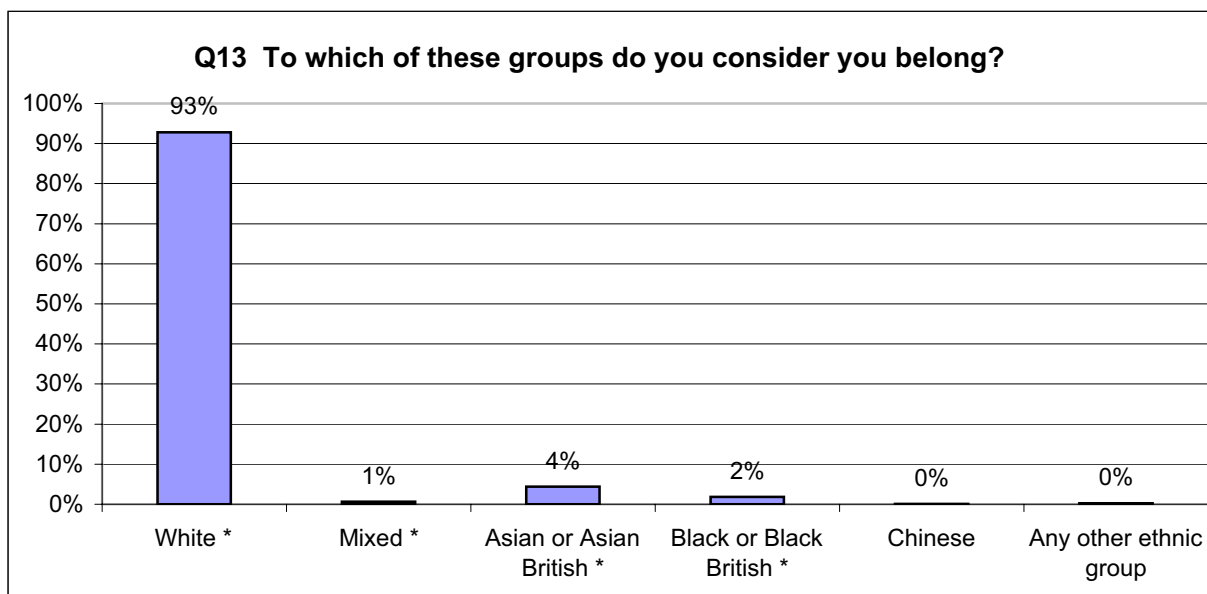
Did not respond to question 12 112



Q13 To which ethnic group do you consider you belong?

White	848	93%
Mixed	6	1%
Asian or Asian British	40	4%
Black or Black British	17	2%
Chinese	1	0%
Any other ethnic group	2	0%
Total	914	100%

Did not respond to question 13 **131**



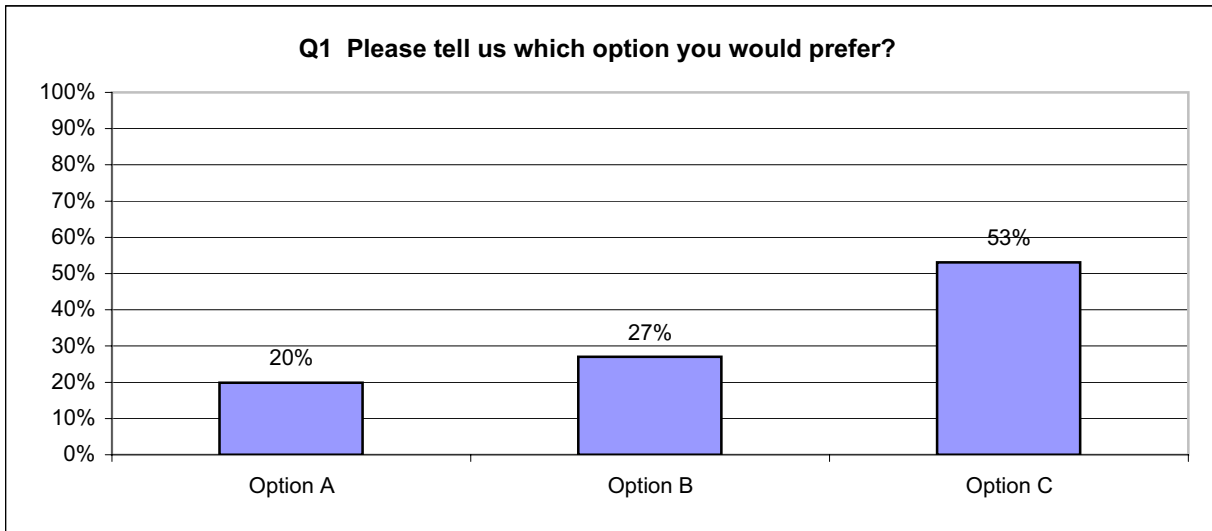
SERVICE USERS INCOME REVIEW SURVEY RESPONSES APPENDIX 6

Total number of service user responses 858

Q1 There are 3 Options that show ways in which different levels of contribution can be combined. Please tell us which Option you would prefer.

Option A	142	20%
Option B	193	27%
Option C	379	53%
Total	714	100%

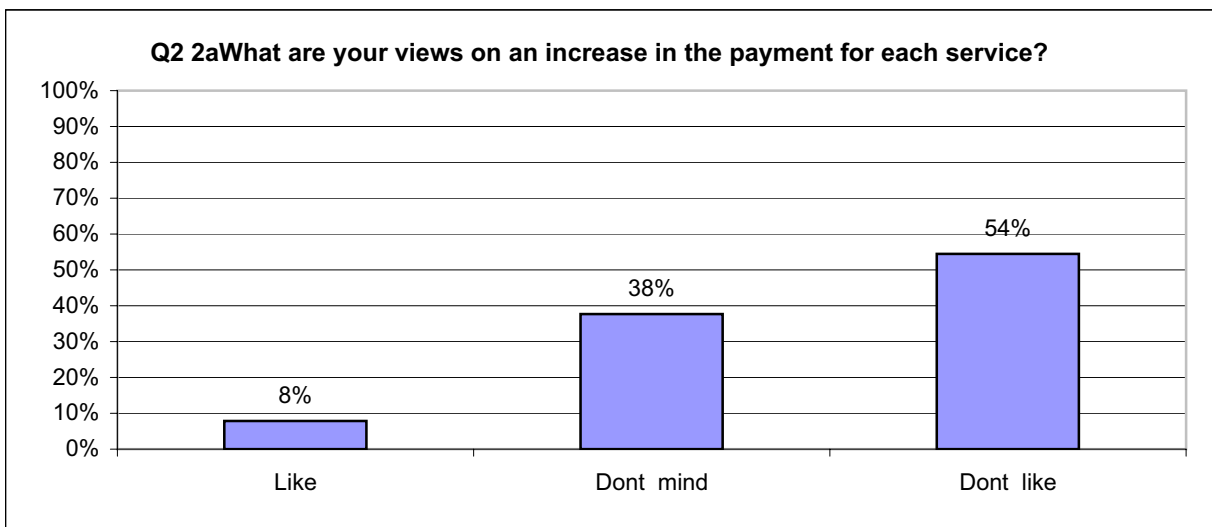
Did not respond to question 1 144



Q2 2a What are your views on an increase in the payment for each service.

Like	64	8%
Dont mind	306	38%
Dont like	443	54%
Total	813	100%

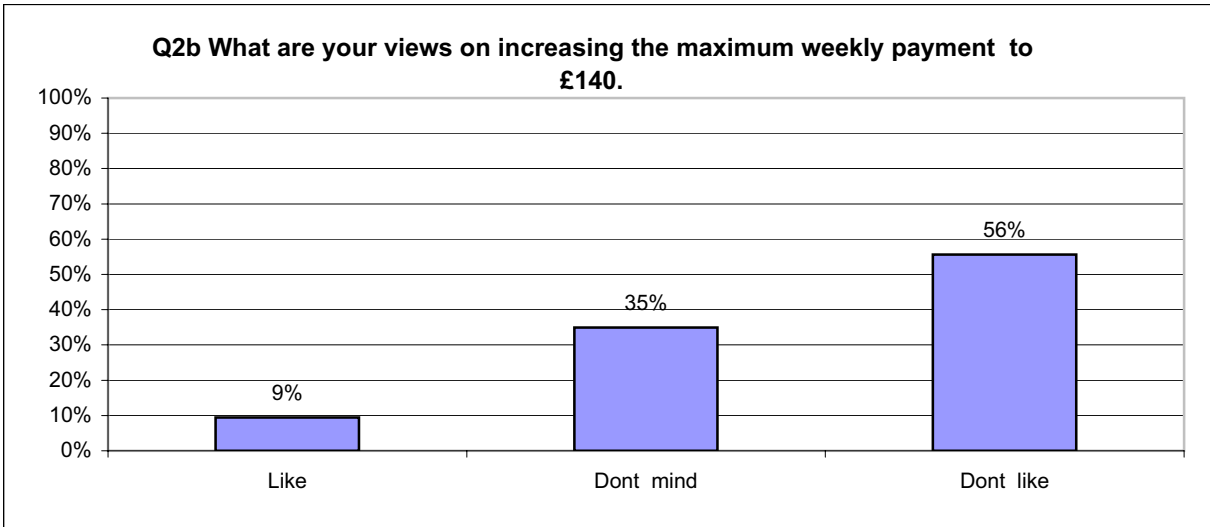
Did not respond to question 2a 45



Q2b What are your views on increasing the maximum weekly payment to £140.

Like	78	9%
Dont mind	289	35%
Dont like	460	56%
Total	827	100%

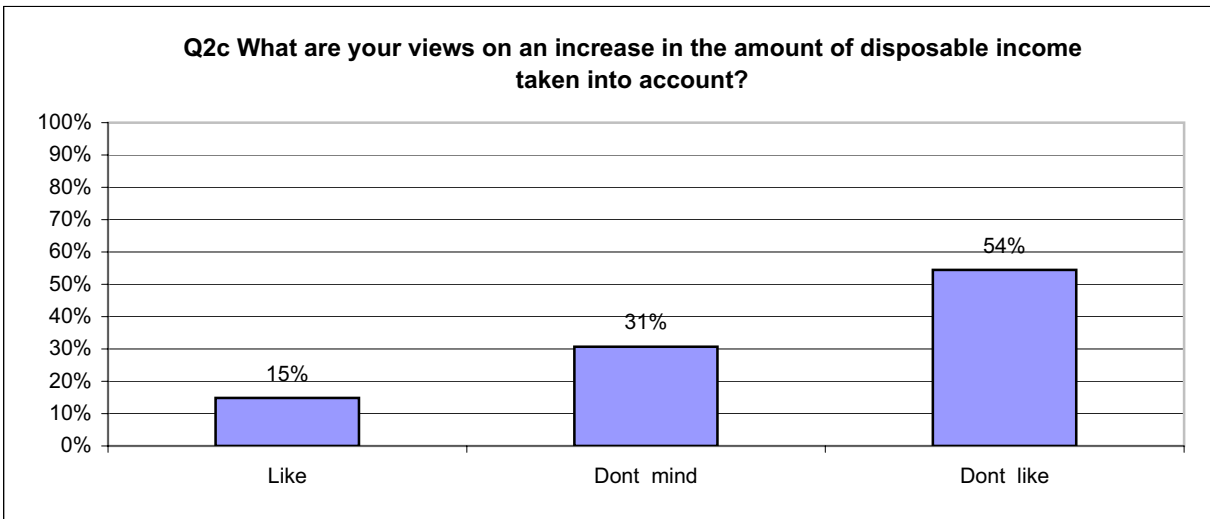
Did not respond to question 2b 31



Q2c What are your views on an increase in the amount of disposable income taken into account?

Like	122	15%
Dont mind	252	31%
Dont like	447	54%
Total	821	100%

Did not respond to question 2c 37

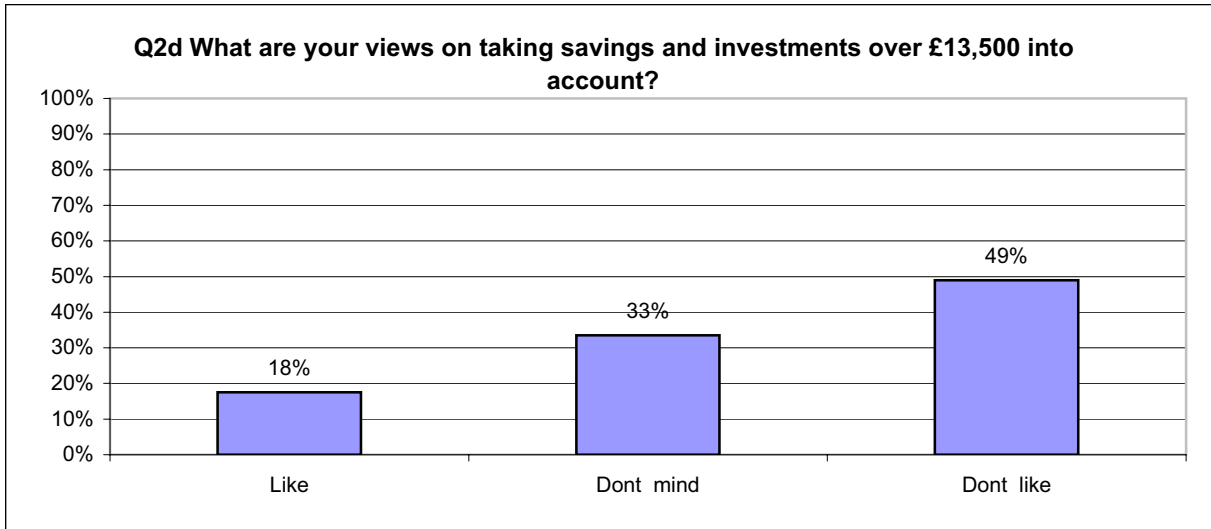


Q2d What are your views on taking savings and investments over £13,500 into account?

Like	144	18%
Dont mind	275	33%
Dont like	402	49%
Total	821	100%

Did not respond to question 2d

37

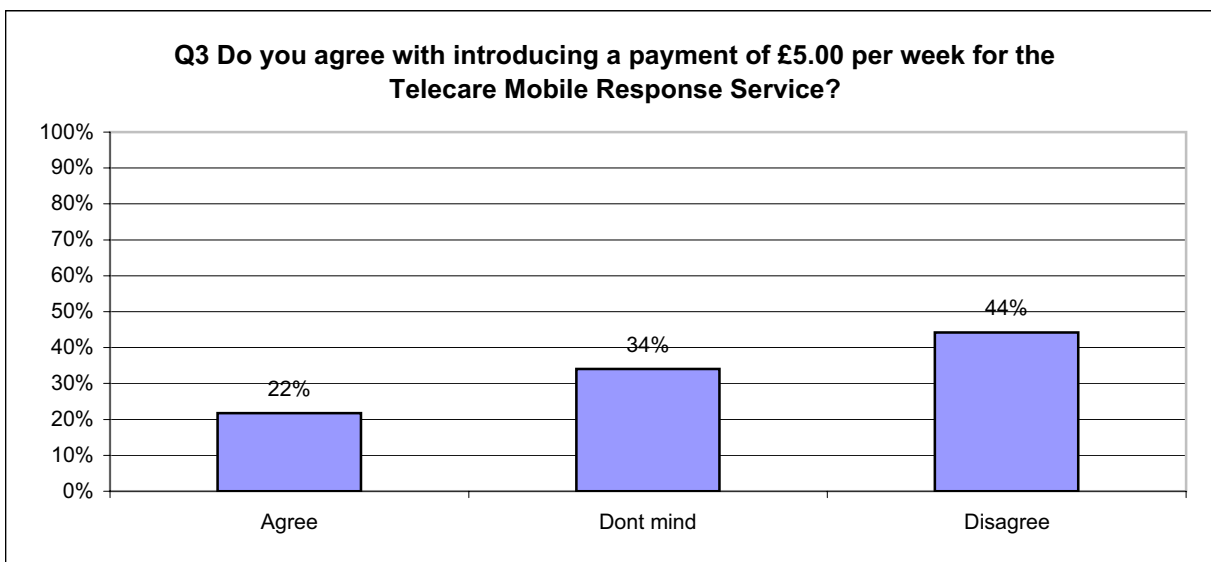


Q3 Do you agree with introducing a payment of £5.00 per week for the Telecare Mobile Response Service?

Agree	167	22%
Dont mind	261	34%
Disagree	339	44%
Total	767	100%

Did not respond to question 3

91



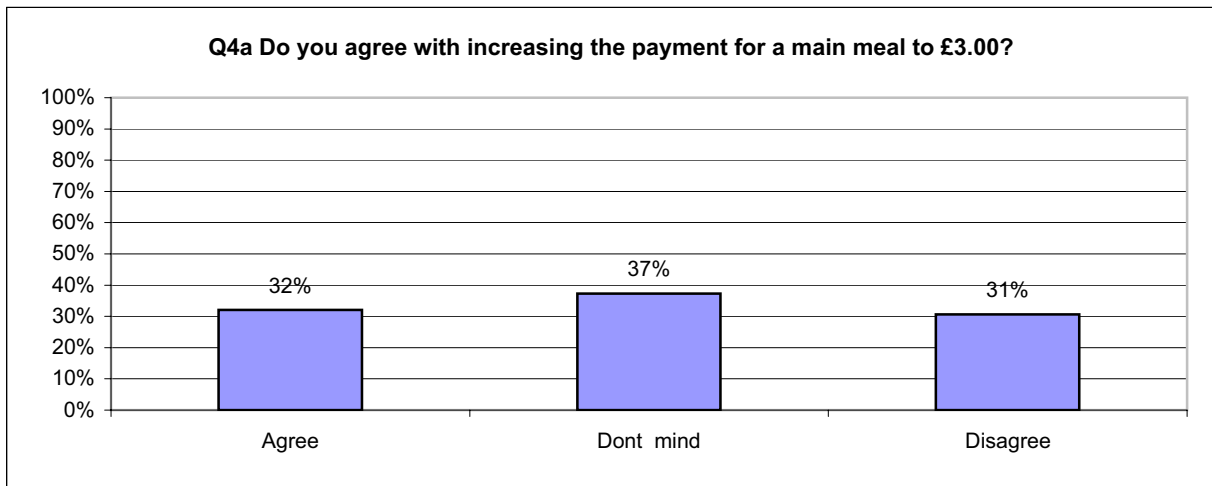
4. Meals

Q4a Do you agree with increasing the payment for a main meal to £3.00?

Agree	253	32%
Dont mind	294	37%
Disagree	242	31%
Total	789	100%

Did not respond to question 4a

69

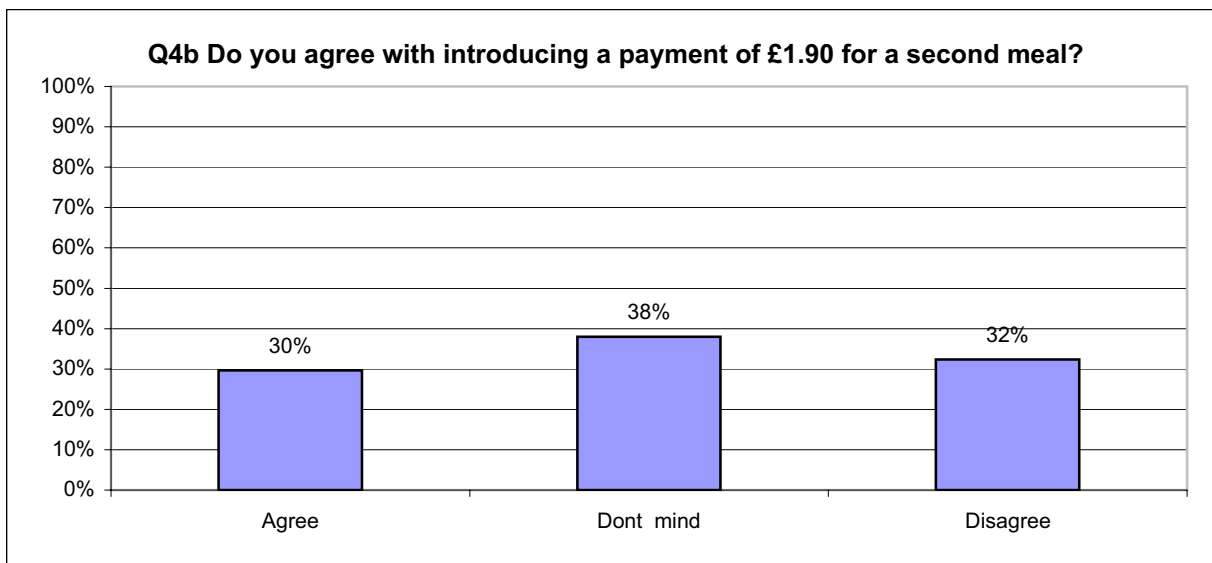


Q4b Do you agree with introducing a payment of £1.90 for a second meal?

Agree	228	30%
Dont mind	292	38%
Disagree	249	32%
Total	769	100%

Did not respond to question 4b

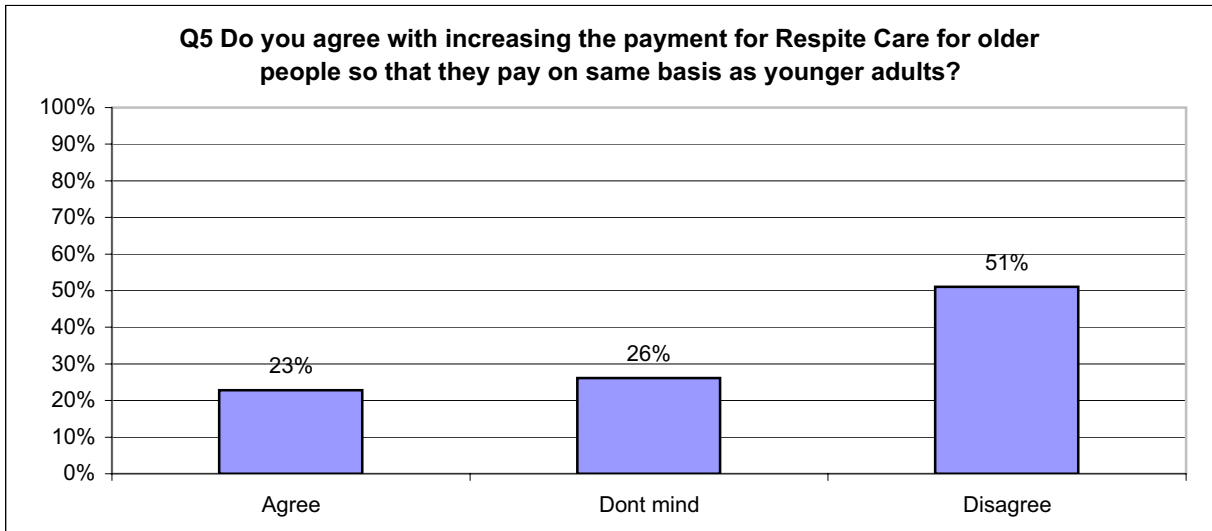
89



Q5 Do you agree with increasing the payment for Respite Care for older people so that they pay on same basis as younger adults?

Agree	178	23%
Dont mind	204	26%
Disagree	399	51%
Total	781	100%

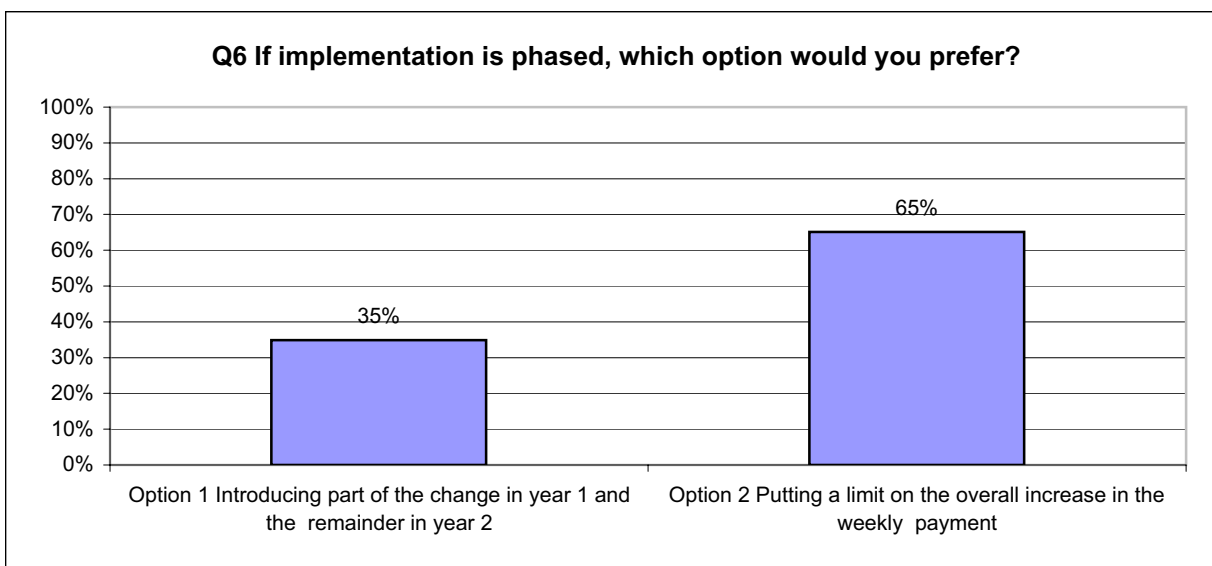
Did not respond to question 5 77



Q6 If implementation is phased, which option would you prefer?

Option 1 Introducing part of the change in year 1 and the remainder in year 2	267	35%
Option 2 Putting a limit on the overall increase in the weekly payment	498	65%
Total	765	100%

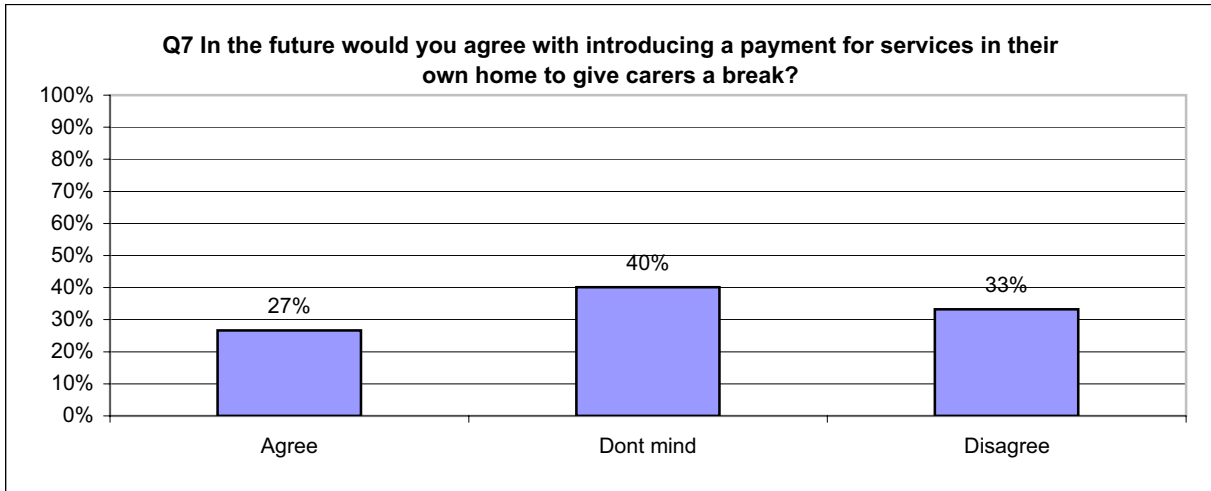
Did not respond to question 6 91



Q7 In the future would you agree with introducing a payment for services in their own home to

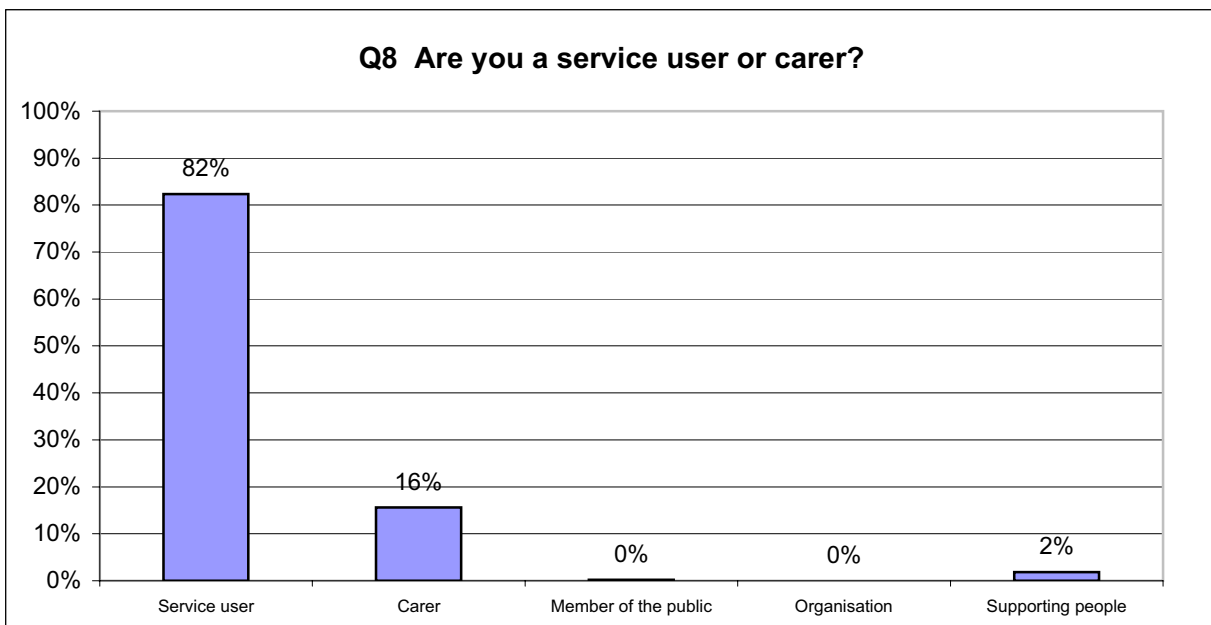
Agree	205	27%
Dont mind	308	40%
Disagree	255	33%
Total	768	100%

Did not respond to question 7 90



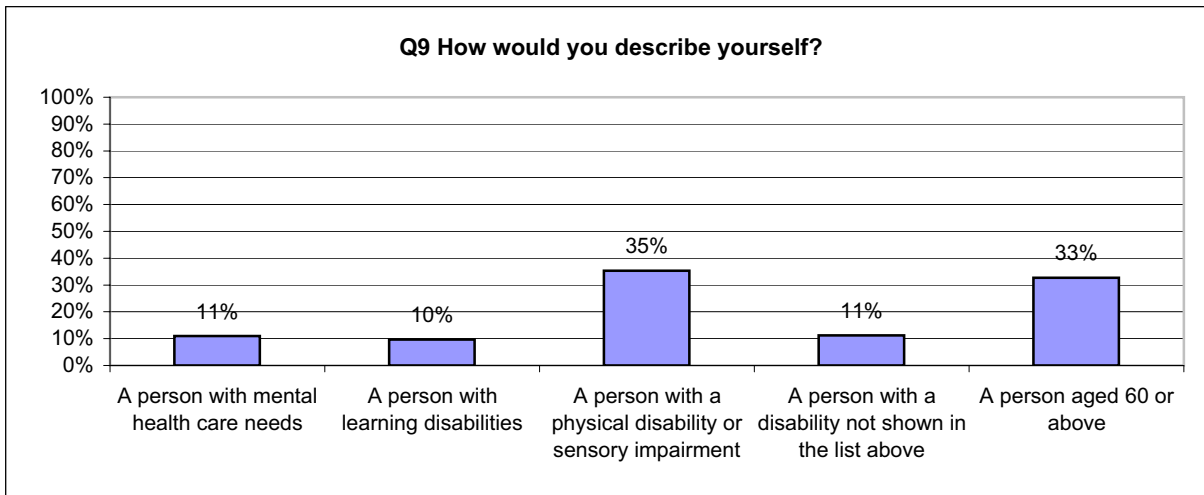
Q8 Are you a service user or carer?

Service user	728	82%
Carer	138	16%
Member of the public	2	0%
Organisation	0	0%
Supporting people	16	2%
Total	884	100%



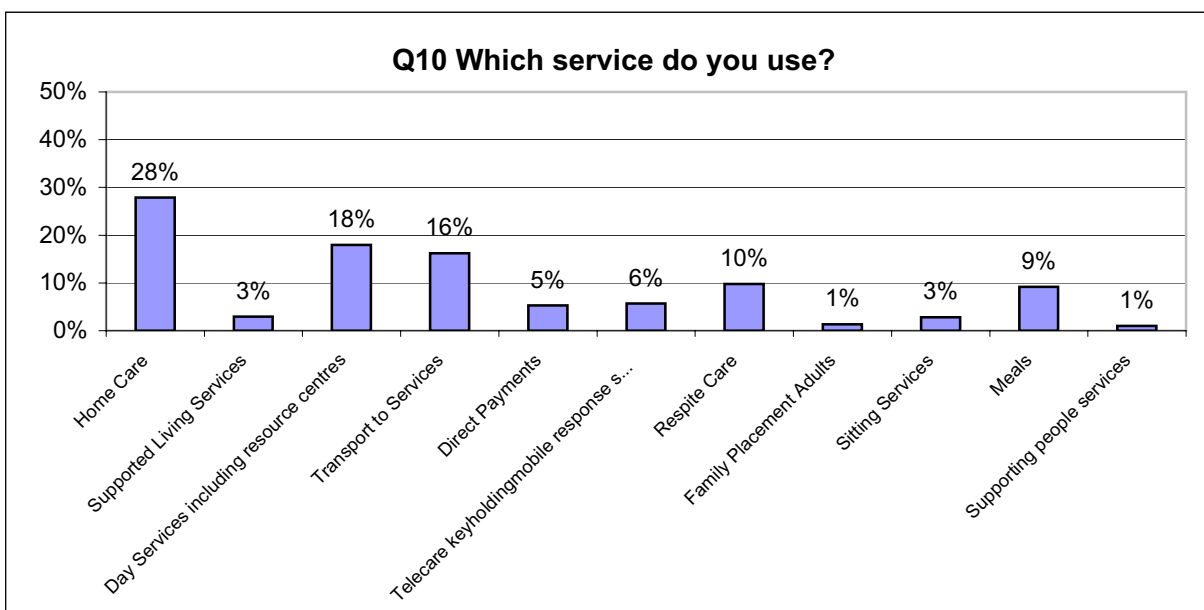
Q9 How would you describe yourself?

A person with mental health care needs	109	11%
A person with learning disabilities	96	10%
A person with a physical disability or sensory impairment	350	35%
A person with a disability not shown in the list above	111	11%
A person aged 60 or above	324	33%
Total	990	100%



Q10 Which service do you use?

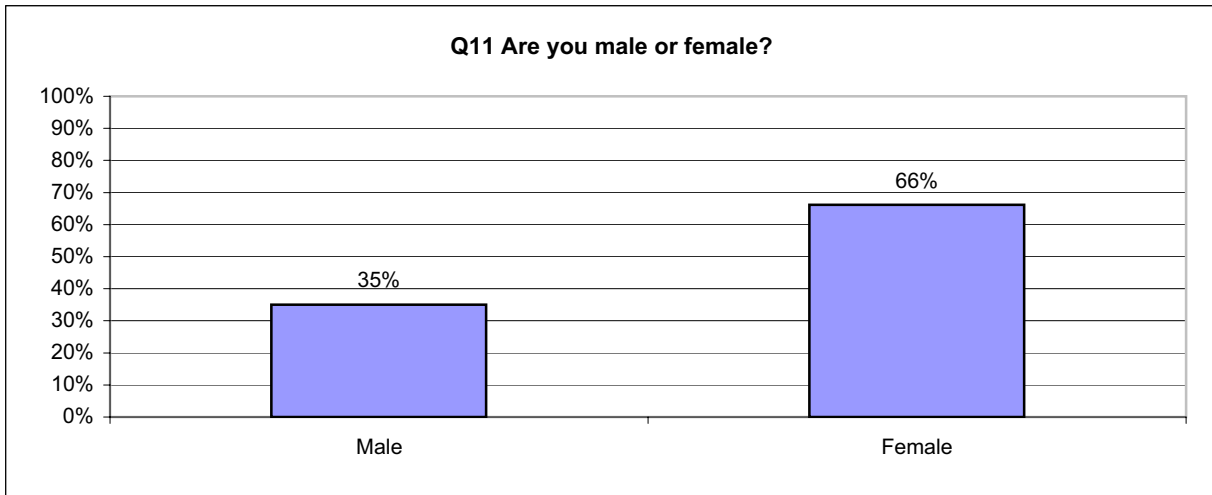
Home Care	418	28%
Supported Living Services	44	3%
Day Services including resource centres	269	18%
Transport to Services	243	16%
Direct Payments	79	5%
Telecare keyholdingmobile response service	85	6%
Respite Care	147	10%
Family Placement Adults	20	1%
Sitting Services	42	3%
Meals	138	9%
Supporting people services	15	1%
Total	1500	100%



Q11 Are you male or female?

Male	269	35%
Female	508	66%
Total	777	101%

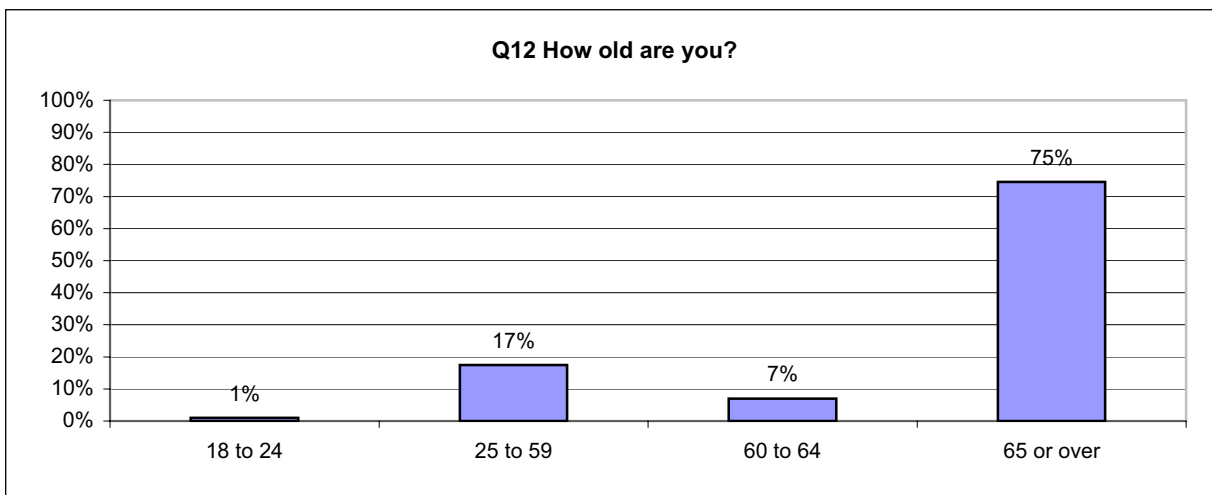
Did not respond to question 11 81



Q12 How old are you?

18 to 24	8	1%
25 to 59	137	17%
60 to 64	55	7%
65 or over	585	75%
Total	785	100%

Did not respond to question 12 73

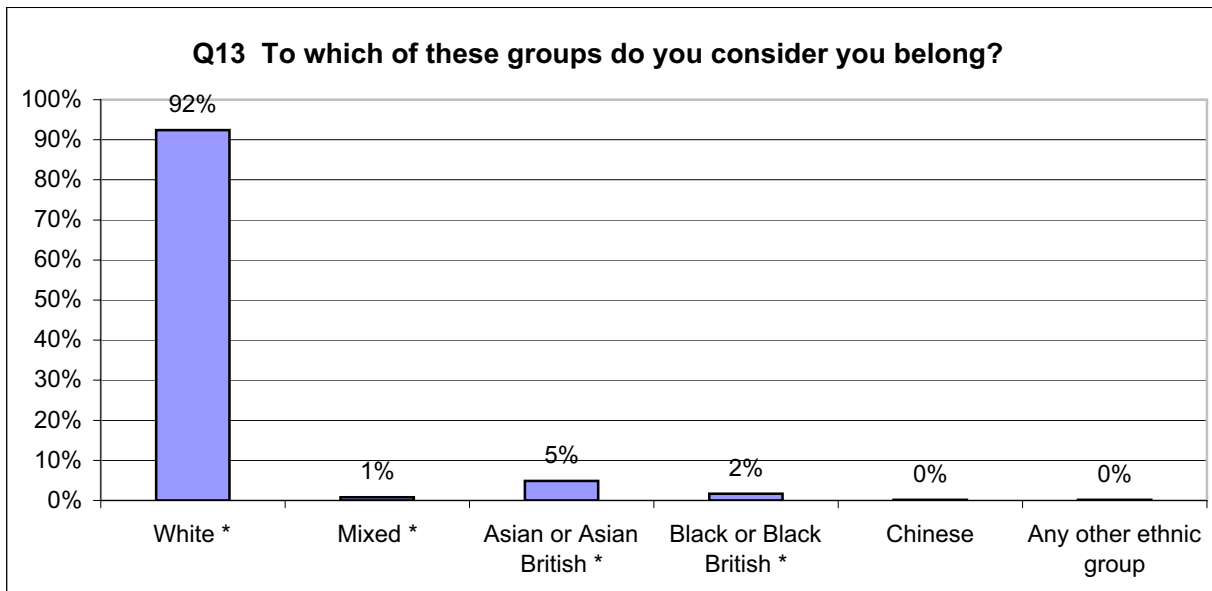


Q13 To which ethic group do you belong?

White	707	92%
Mixed	6	1%
Asian or Asian British	37	5%
Black or Black British	13	2%
Chinese	1	0%
Any other ethnic group	1	0%
Total	765	100%

Did not respond to question 13

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**EXAMPLES OF INDIVIDUAL SERVICES USERS -
Illustrating the Impact of Options in the Consultation Survey**

Mrs T owns her own home. She has £150 retirement income per week and £20,000 in savings. She receives 10 hours of home care each week.

	Option A		Option B		Option C	
Current Weekly Payment	New Weekly Payment	Weekly Increase	New Weekly Payment	Weekly Increase	New Weekly Payment	Weekly Increase
Nil	Nil	Nil	Nil	Nil	Nil	Nil

Mr X aged 55 owns his home. He has £102.25 Incapacity Benefit and £80 private pension per week. He also has £50,000 in savings. He attends a day service for people with physical disabilities 3 days a week. He provides his own transport.

	Option A		Option B		Option C	
Current Weekly Payment	New Weekly Payment	Weekly Increase	New Weekly Payment	Weekly Increase	New Weekly Payment	Weekly Increase
£9.00	£16.50	£7.50	£13.50	£4.50	£9.30	£0.30

Mr Y aged 35 lives with his parents. He has £86.35 incapacity benefits per week and £44.85 Disability Living Allowance care component. He also has £20,000 in savings. He attends a day service for people with learning disabilities 5 days a week and receives transport there and back.

	Option A		Option B		Option C	
Current Weekly Payment	New Weekly Payment	Weekly Increase	New Weekly Payment	Weekly Increase	New Weekly Payment	Weekly Increase
£6.03	£15.04	£9.01	£18.80	£12.77	£22.00	£15.97

Mrs S is 64 owns her home. She has £200.00 in retirement income per week. She also has savings of £31,500. She receives 40 hours home care per week						
	Option A		Option B		Option C	
Current Weekly Payment	New Weekly Payment	Weekly Increase	New Weekly Payment	Weekly Increase	New Weekly Payment	Weekly Increase
Nil	£32.96	£32.96	£41.21	£41.21	£49.45	£49.45

Mrs W owns her home. She has £235.15 retirement income per week and £44.85 Attendance Allowance. She also has £20,000 in savings. She receives 20 hours of home care. She attends a day service for older people 2 days a week and also receives transport to the day service.						
	Option A		Option B		Option C	
Current Weekly Payment	New Weekly Payment	Weekly Increase	New Weekly Payment	Weekly Increase	New Weekly Payment	Weekly Increase
£45.57	£62.48	£16.91	£78.11	£32.54	£93.73	£48.16

Mrs K owns her home. She has £200 retirement income per week and £60,000 in savings. She receives 40 hours of home care per week.						
	Option A		Option B		Option C	
Current Weekly Payment	New Weekly Payment	Weekly Increase	New Weekly Payment	Weekly Increase	New Weekly Payment	Weekly Increase
Nil	£140.00	£140.00	£140.00	£140.00	£140.00	£140.00